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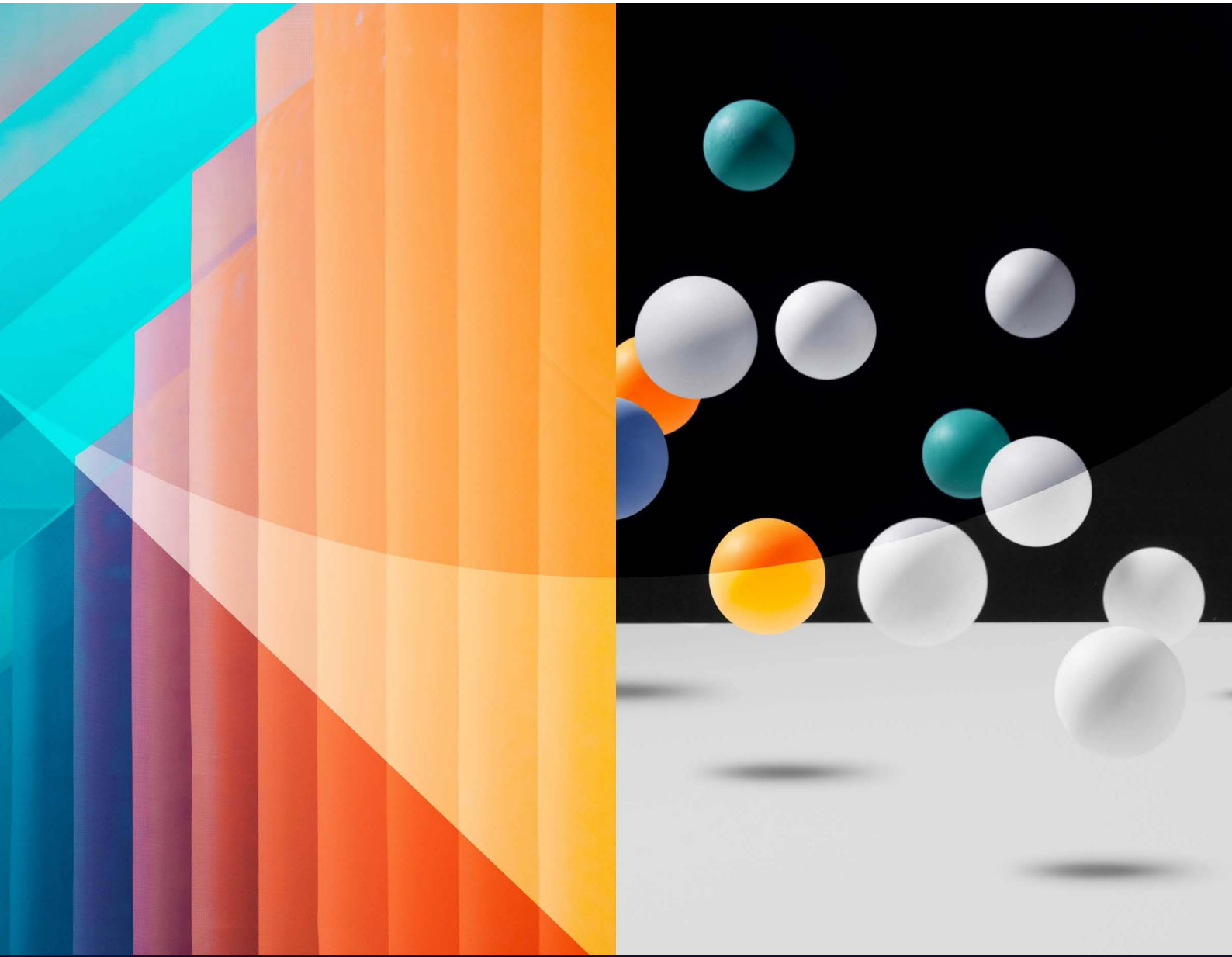
By Joshua Graessle, Robin Sureda-Tasis
With Malavika Tohani

June 2025



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Green Quadrant: Industrial Computerized Maintenance Management Systems (CMMS) (2025)

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This report provides a detailed, fact-based benchmark of 19 of the most prominent computerized maintenance management system (CMMS) software providers in the market. Based on the proprietary Verdantix Green Quadrant methodology, our analysis included live briefings, customer interviews and vendor responses to a detailed 102-point questionnaire, covering 12 capability and nine momentum categories. This study finds that the CMMS market is evolving as organizations prioritize scalable, user-friendly platforms that support predictive maintenance readiness, enable tighter integration across asset ecosystems, and adapt to increasing demands for compliance, resource planning and mobile-first operations. Amongst the providers featured, seven firms – MaintainX, Limble, IBM, eMaint, Eptura, Fiix by Rockwell Automation and Brightly Software – demonstrated the most comprehensive CMMS capabilities.

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Organizations mentioned

3M, ABB, AB InBev, Accruent, Advanced Micro Devices (AMD), Afrimat, Airbus Group, Alkegen, Amador Holdings, American Eagle, Aptean, ATMI Services, Autodesk, AVEVA, BAE Systems, Bain Capital Ventures, Bausch + Lomb, BBVA Spark, Brightly Software, Cape Utilities, Cascades, Cintas, Cirrus Aircraft, Condeco, CorrBoard UK, Danone, DART, Duracell, DwyerOmega, Eagle Technology, EDMS Consultants, Elecosoft, eMaint, Emerson, Enbridge, Eptura, European Energy, Fiix, Fluke Reliability, Fortive Corporation, Geotab, GoHub Ventures, Goldman Sachs Asset Management, Grupo Ramos, Haldan Consulting, Hamilton Southeastern Schools, Heineken, Hexastate, Honeywell, IBM, Insight Partners, International Organization for Standardization (ISO), iOffice + SpaceIQ, Island Abbey Nutritionals, Kayyak Ventures, Keller, Kingspan, Lear Corporation, Liberty Energy, Limble, Lineage Logistics, Linux, L'Oréal, LumiraDX, Magna, MaintainX, MaintMaster, Maritime Developments, Maxpanda, MEX Maintenance Software, Microsoft, Mondelez, Monterro, MSI Express, MVP One, Namely, North Air, Northern Water, Orkla, PEMAC, Pepsi, Pepsi Bottling Ventures, PG Bison, Pragma, Prime Technologies, Qlik, Queensland Sugar Ltd (QSL), Rambler Metals & Mining, Redlist, Renault, Rigado, Rockwell Automation, SAP, Schneider Electric, Shek Wu Hui Effluent Polishing Plant, Shell, Siemens, Siveco Group, SKF, Slack, SSG Insight, Stanley Black & Decker, Steris, Taylors Snacks, The New York Times, Thoma Bravo, Thule Group, Tiibo SmartTech Solutions, Titan America, TMA Systems, Tracker, Unilever, UpKeep, UPM, US Food and Drug Administration (FDA), Veolia, Virtual Facility, Wilkinson Sword, Workato, Xaar, Yamaha, YouTube, Zapier.

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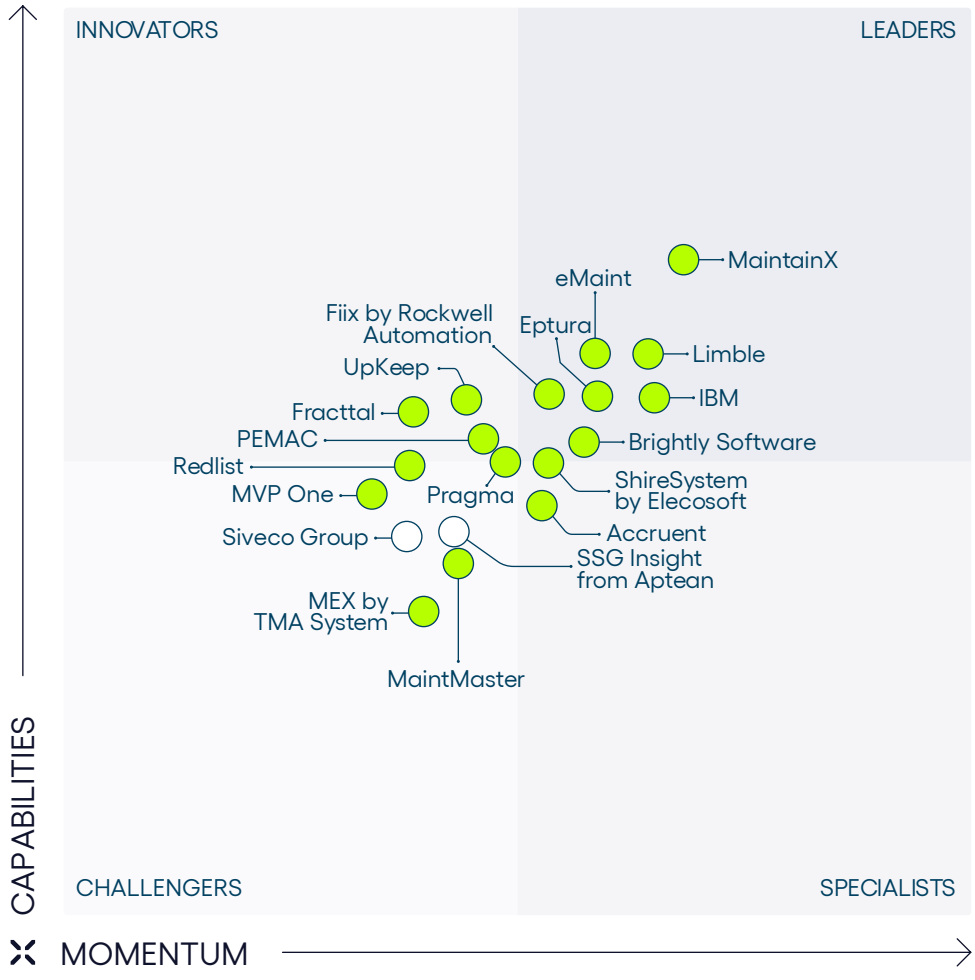
Summary for decision-makers

- This report is designed to help senior operations and maintenance executives identify the best-fit CMMS software provider to support digitization, work execution and asset performance across their facilities.
- Based on the proprietary Verdantix Green Quadrant methodology, our analysis included live briefings, customer interviews and vendor responses to a detailed 102-point questionnaire, examining software capabilities and market momentum.
- This study finds that the CMMS market has evolved in recent years, as organizations prioritize digitizing maintenance operations, improving asset reliability, integrating with broader enterprise systems and enhancing real-time visibility to meet rising efficiency, safety and compliance demands.

Figure 7

Green Quadrant for CMMS 2025



Note: A white plot indicates a non-participating vendor.
Source: Verdantix analysis

How to use the Green Quadrant for CMMS

This Green Quadrant analysis applies to computerized maintenance management system (CMMS) software, which Verdantix defines as:

> *"Software that acts as a database for maintenance operations data, facilitating the planning, scheduling, tracking, measurement and optimization of maintenance activities across work orders, inventory and asset information management."*

This Green Quadrant report assesses and benchmarks 19 leading vendors of CMMS software. The report will help heads of maintenance, heads of engineering and plant managers select a CMMS software provider based on their needs. It positions the vendors in four Quadrants: Leaders, Innovators, Specialists and Challengers – each with specific benefits and drawbacks. The report answers the following questions:

- **How are vendors innovating to meet evolving customer needs for CMMS software?**
- **What differentiates vendors in this space?**
- **Who are the leading CMMS software vendors?**
- **What should a buyer look for when selecting a CMMS software provider?**

To answer these questions, Verdantix evaluated 19 vendors using a 102-point questionnaire and live product demonstrations lasting one-and-a-half hours each. We also conducted 17 interviews with buyers of CMMS software. The analysis uses the proprietary Verdantix Green Quadrant methodology, which provides an evidence-based, objective assessment of vendors offering comparable products or services. Additional Verdantix insights into CMMS software can be found in our recent Smart Innovators and Buyer's Guide reports (see Verdantix Smart Innovators: Computerized Maintenance Management Systems and Verdantix Buyer's Guide: Computerized Maintenance Management Systems (2023)).

CMMS software addresses uptime, resource allocation and maintenance strategy optimization

Firms are facing increasing pressure to improve how they manage assets amid rising operational costs, labour shortages and growing performance demands. Within the CMMS market, customer priorities are shifting towards improving asset uptime, enhancing resource efficiency and enabling smarter, data-driven decisions. Downtime is becoming more costly and less acceptable, especially in manufacturing environments. At the same time, the challenge of institutional knowledge loss and difficulty in recruiting skilled technicians is pushing maintenance teams to operate more effectively with fewer resources. As these pressures intensify, CMMS buyers are prioritizing solutions that can help address core maintenance challenges, such as:

- **Establishing a centralized system for maintenance and asset data management.**
  Centralizing maintenance and asset data has become a critical priority for firms seeking greater visibility, coordination and control. CMMS platforms are especially valuable for maintenance teams, offering a hands-on system to manage work orders, asset records, parts and inventory in one place, while also enabling sites to benchmark performance and maintenance practices across sites. This centralization supports more efficient part transfers, which is particularly important amid rising tariffs, and gives teams clearer insights into asset performance and the maintenance routines that drive uptime. While enterprise asset management (EAM) and field service management (FSM) solutions offer broader functionality for enterprise-scale and field-based operations, respectively, CMMS remains the most cost-effective solution for organizations focused on streamlining site-level maintenance (see **Figure 1**) (see Verdantix Green Quadrant: Enterprise Asset Management Software 2024 and Verdantix Buyer's Guide: Field Service Management Software (2025)).

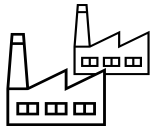
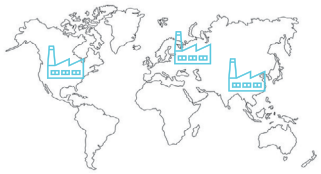
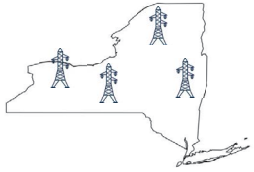
- **Supporting workforce efficiency and knowledge retention amid labour shortages.**
  Industrial sectors are under growing pressure from a retiring workforce and ongoing challenges in recruiting skilled maintenance personnel, with more than 450,000 manufacturing job openings in the US as of March 2025. As experienced technicians exit the workforce, many firms are struggling to transfer critical institutional knowledge to new hires, leading to gaps in execution, extended onboarding times and inconsistent maintenance practices. CMMS platforms help bridge this gap by capturing equipment history, maintenance procedures and best practices in one centralized system. This enables faster onboarding, supports consistent task execution and ensures limited resources are used efficiently. By standardizing routines and guiding technicians through defined workflows, CMMS solutions help reduce inefficiencies and maintain operational continuity.

- **Maximizing asset uptime and reducing maintenance costs.**
  In the face of rising supply chain costs and ongoing economic uncertainty, industrial firms are turning inwards to optimize operations. According to the latest Verdantix global corporate industrial transformation survey, 75% of respondents plan to increase spending to improve production and yield optimization over the next 12 months, while 53% will boost investment to enhance asset uptime, availability, reliability and integrity (see **Figure 2**) (see Verdantix Global Corporate Survey 2025: Industrial Transformation Budgets, Priorities And Tech Preferences). CMMS platforms directly support these goals by enabling more proactive maintenance, reducing unplanned downtime and improving visibility into asset performance. By standardizing maintenance routines, identifying recurring issues and prioritizing critical assets, CMMS solutions help firms keep production lines running efficiently and consistently.

- **Enabling smarter maintenance decisions through AI, analytics and insights.**
  As industrial operations generate growing volumes of maintenance and asset data, the challenge is shifting from data collection to making those data accessible and actionable. Modern CMMS platforms are responding with built-in analytics, performance dashboards and emerging generative AI (GenAI) capabilities that enhance usability and streamline workflows. While some vendors are exploring predictive maintenance features, the majority are focused on AI co-pilots that improve the user experience by automating routine tasks, generating charts and reports on demand, and guiding technicians through work order processes. These developments are helping teams reduce manual effort, make faster decisions and maintain uptime with greater efficiency.

Figure 1

Positioning CMMS in the industrial maintenance management software landscape

Core capabilities	CMMS Computerized maintenance management systems	EAM Enterprise asset management	FSM Field service management
			
	CMMS software is ideal for mid-market, regional operations focused on managing routine maintenance and work orders	EAM software is best suited to large, asset-intensive enterprises that require comprehensive lifecycle management across multiple sites or countries	FSM software is designed for organizations with widely dispersed assets and mobile workforces, enabling efficient field service delivery and coordination
Asset information management	■ ■ ■ □	■ ■ ■ ■	■ ■ □ □
Decarbonization and energy management	□ □ □ □	■ □ □ □	□ □ □ □
Investment planning and lifecycle analysis	□ □ □ □	■ □ □ □	□ □ □ □
Mobile application support	■ ■ ■ □	■ ■ □ □	■ ■ ■ ■
Parts and inventory management	■ ■ ■ ■	■ ■ ■ ■	■ ■ ■ ■
Predictive maintenance	■ □ □ □	■ ■ □ □	□ □ □ □
Reactive and preventative maintenance	■ ■ ■ ■	■ ■ ■ ■	■ ■ ■ □
Resource management	■ ■ ■ □	■ ■ ■ □	■ ■ ■ ■
Work order management	■ ■ ■ ■	■ ■ ■ ■	■ ■ ■ ■

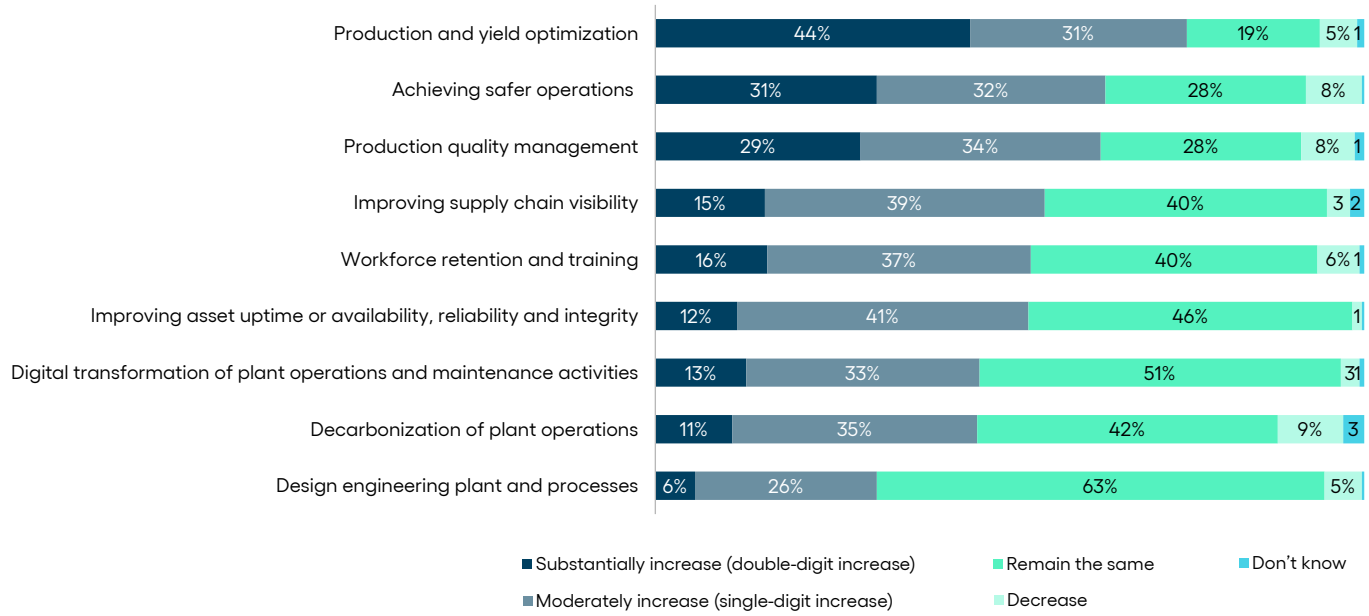
Functionality level: □ □ □ □ None ■ □ □ □ Basic ■ ■ □ □ Standard ■ ■ ■ □ Advanced ■ ■ ■ ■ Full

Source: Verdantix analysis

Figure 2

Change in spend on industrial transformation initiatives in the next 12 months

How is your firm's spend on the following operational excellence initiatives expected to change in the next 12 months?



Note: Data labels are subject to rounding; percentages less than 4% are written as numbers.
Source: Verdantix Global Corporate Survey 2025: Industrial Transformation Budgets, Priorities And Tech Preferences N=304

Green Quadrant for CMMS 2025

Buyers of industrial CMMS software prioritize vendors with deep domain expertise, proven experience in asset-intensive industries and the ability to support both technical users and operational leadership. Selection often depends on the maturity of the organization's maintenance strategy and whether the need is focused on core functionality, scalability or integration capabilities.

Green Quadrant methodology

The Verdantix Green Quadrant methodology provides buyers of specific products or services with a structured assessment of comparable offerings at a certain point in time. The methodology supports purchase decisions by identifying potential vendors, structuring relevant purchase criteria through discussions with buyers and providing an evidence-based assessment of the products or services in the market. To ensure objectivity of the study results, the research process is guided by:

- **Transparent inclusion.**
  We aim to analyse all providers that qualify for inclusion in the research. For those providers that offered insufficient information or were unwilling to cooperate fully on the 102-point questionnaire and one-and-a-half-hour product demonstration, we included them in the report based on public information, where we believe this provided an accurate analysis of their market positioning.
- **Analysis from the market perspective.**
  We integrated findings from our latest global industrial transformation survey of 304 decision-makers, many of whom have bought or plan to buy software products such as those analysed in this Green Quadrant. The data-driven survey findings inform how we define the relevant software categories, sub-categories and weightings that propel the Green Quadrant graphical output.

- **Reliance on professional integrity.**
  As it is not feasible to check all data and claims made by vendors, we emphasize the need for professional integrity. Assertions made by software providers are put in the public domain via this Verdantix report and can be checked by competitors and existing customers. Verdantix also retains previous iterations of vendors' Green Quadrant questionnaire responses and makes comparisons and scoring adjustments as needed, to ensure accuracy.

- **Scores based on evidence, briefings and customer interviews.**
  To assess software vendors' expertise, resources, business results and strategies, we gather evidence from public sources and conduct interviews with multiple spokespeople and industry experts. When providers claim to be "best in class", we challenge them to present supporting evidence.

- **Comparison based on relative capabilities.**
  We construct measurement scales ranging from 'worst in class' to 'best in class' performance at a certain point in time. A provider's position in the market can change over time, depending on how its offering and success evolve relative to its competitors. As a result, a vendor's Quadrant positioning may not necessarily improve – even if it adds new applications, makes a strategic acquisition or receives investment – as the assessment is relative to what other vendors are offering or have been doing since the previous Green Quadrant study. The Green Quadrant analysis is typically repeated every one-and-a-half to two years.

Scope and methodology for the 2025 Green Quadrant CMMS study

Verdantix studies reflect the current state of customer requirements and product capabilities. As such, we have developed assessment criteria to ensure alignment with the present state of the market. In this 2025 iteration of the Green Quadrant CMMS software study, Verdantix:

- **Developed CMMS scenarios from capability assessments.**
  For this study, we established a set of the most important and relevant capability areas in which customers expect vendor functionality. Drawing on insights from our 2024 Smart Innovators and 2023 Buyer's Guide studies on CMMS, along with input from vendors and customers, we developed a framework of 12 capability areas spanning work order, resource, asset, inventory and maintenance management.

- **Weighted the questionnaire categories to reflect market priorities.**
  The Verdantix Green Quadrant evaluates the latest customer technology preferences to ensure that the weightings of all high-level criteria reflect global buyers' current priorities across all CMMS software components. Following extensive interviews with 304 senior industrial transformation decision-makers, we applied adjusted weightings for each high-level capability criterion to mimic its relative priority for improvement and to reflect CMMS software spending plans for 2025 amongst customers.

- **Included coverage of customer success and adoption.**
  Customer success strategies are often overlooked in assessment criteria for buyers. To account for these, Verdantix included questions around total customer count, renewal rates and strategy. Furthermore, we undertook 17 customer interviews with users of vendor solutions highlighted in this Green Quadrant.

Evaluated firms and inclusion criteria

Verdantix defines vendor inclusion criteria to ensure that the Green Quadrant analysis only compares firms providing similar services. The 19 CMMS software providers included in this study were selected because they have:

- **Strong functionality for at least five of the seven CMMS functional capabilities assessed.**
  We evaluated the market to identify vendors with comprehensive CMMS solutions that not only address a wide range of asset management needs, but offer extended functionality in areas adjacent to maintenance. Participating vendors were selected based on their ability to offer robust functionality in at least five of the following seven capability areas: (1) work order management; (2) resource management; (3) maintenance management; (4) asset management; (5) asset monitoring; (6) parts and inventory management; and (7) reporting and analytics.
- **At least 50 employees and annual CMMS software revenues over $3 million.**
  This Green Quadrant study is intended to assess the most prominent vendors offering CMMS software. The vendors included in this study have CMMS-focused employee numbers ranging from above 50 to over 500, and annual CMMS software revenues ranging from above $3 million to $50 million.
- **A majority of CMMS revenues in asset-intensive industries.**
  We focused the study on vendors for whom over 60% of 2024 CMMS revenues came from asset-intensive industries such as manufacturing, utilities, construction, transportation, mining, metals and minerals, and oil and gas.
- **Cloud-native platforms with robust mobile capabilities for CMMS use cases.**
  Vendors included in this study were selected based on their delivery of mobile-first, cloud-native CMMS applications, which are essential for supporting modern maintenance teams with real-time access, scalability and remote functionality.

Based on the inclusion criteria above, this report looks in depth at the CMMS software offerings available from 19 vendors: Accruent, Brightly Software, eMaint, Eptura, Fiix by Rockwell Automation, Fracttal, IBM, Limble, MaintainX, MaintMaster, MEX by TMA Systems, MVP One, PEMAC, Pragma, Redlist, ShireSystem by Elecosoft, Siveco Group, SSG Insight from Aptean, and Upkeep. With the exception of Siveco Group and SSG Insight, who were invited to take part but either did not respond or did not actively participate, all vendors actively engaged in the research by providing responses to a 102-point questionnaire, allowing customer interviews and participating in a one-and-a-half-hour product demonstration.

Evaluation criteria for CMMS software

Verdantix defined the evaluation criteria for the Green Quadrant for CMMS software using a combination of interviews with corporate practice managers and software executives, desk research, discussions with multiple customers and staff expertise. Our analysis was also informed by responses to Verdantix global corporate industrial transformation surveys. In full, this year's Green Quadrant analysis compares offerings from 19 software vendors using a 102-point questionnaire covering 12 categories of technical capabilities and nine categories of market momentum. In our analysis:

- **Capabilities measure the breadth and depth of functionality.**
  The capabilities dimension, plotted on the vertical axis of the Green Quadrant graphic, is a measure of the breadth and depth of each software provider's functionality. To assess this, we evaluated data for 12 technical capabilities: platform integrations; mobile applications; platform configurability; user interfaces; internationality; work order management; resource management; maintenance management; asset management; asset monitoring; parts and inventory management; and reporting and analytics (see **Figure 3**).

- **Momentum measures strategic success factors.**
  The momentum dimension, plotted on the horizontal axis of the Green Quadrant graphic, measures each software vendor on a range of strategic success factors. The criteria that make up the momentum score are grouped into nine high-level categories: market vision and business strategy; product strategy; innovation process; organizational resources and growth; financial resources; customers; ESG&S performance; brand preference; and customer success (see **Figure 4**).

The evidence provided by all the software vendors was assessed using a quantitative model that started with the sub-criteria scores. Each sub-criterion was individually weighted to generate the overall score for each capability area. For example, work order management is one of the high-level criteria evaluated in the capabilities section, but is composed of four sub-criteria covering work order creation and approval; work order documentation and history; configurability and workflow automation; and mobile field service management. These were individually weighted to determine the overall data modelling score.

All sub-criteria were scored between the values of zero ('no capability') and three ('best in class'). Subsequently, each high-level criterion was allocated a percentage weighting that determined its contribution to the overall score for the specific capability. Weightings were based on customer survey data regarding the CMMS software functionality that is most widely used, along with analyst perceptions of the broader CMMS software landscape. The combination of high-level criteria scores in the capabilities and momentum sections generated the Green Quadrant rankings (see **Figure 5** and **Figure 6**) and graphic (see **Figure 7**).

Figure 3
Capabilities criteria for CMMS software

Capabilities	Questions
Platform integrations (5%)	Provide details of how your platform brings in live data from asset condition sensors and smart energy meters, including examples of supported source types and communication protocols (e.g. BACnet, SNMP, MQTT). Describe the protocol integrations available, as well as any open APIs offered for integrating with enterprise systems. Include information on API rate limits, supported data formats (e.g. JSON, XML, CSV) and any integration capabilities with third-party software platforms such as ERP, MES, LMS and WMS – including examples of bi-directional integrations. Additionally, describe any integration capabilities with wearable devices (e.g. smart glasses, garments or headsets) and autonomous systems such as drones or robots.
Mobile applications (11%)	Provide details of your mobile application, including whether it is available on iOS and Android, and whether it is delivered as a native, web-based or hybrid solution. Describe the frequency of updates for new features or bug fixes. Does the mobile app support offline functionality for accessing and managing work orders, asset history and inventory? Outline the capabilities for users to customize their mobile dashboard or views, as well as the alert or push notification features for urgent tasks, work order updates or system alerts. Additionally, describe how the app integrates with the device's native features such as the camera, GPS and voice-to-text.
Platform configurability (10%)	Describe how forms, business rules, workflows and role-based user rights can be configured within your platform. Include information on whether configuration is performed through a no-code or low-code interface, the level of flexibility offered for customizing approval flows or conditional logic, and how role-based access is managed across different user types or sites.
User interfaces (11%)	Provide an overview of the user interfaces available across your platform, including both the enterprise and mobile applications, as well as any additional interface types, such as 3D models or interactive visualizations. Describe the overall usability and user-friendliness of these interfaces, and explain how your organization engages with customers to gather user feedback and improve the user experience. Include any methodologies or processes used to incorporate user experience considerations into software design and development.
Internationality (3%)	Provide details on accessibility features available within your platform, such as support for screen readers, keyboard navigation or other inclusive design functionality. How many languages are supported out of the box, and can users easily switch between different language or measurement metric preferences? Additionally, describe the extent of your multi-currency functionality, including how the software manages currency conversions and supports region-specific formats.
Work order management (11%)	Provide details of your platform's functionality for managing the creation, customization and approval of work orders. Describe how users can configure work order templates and required fields, and set conditional triggers (e.g. escalation based on time thresholds). Does the system maintain a complete history of completed work orders for compliance and audit purposes, including technician notes, comments and labour hours? Additionally, explain the features available to support field technicians, such as access to maintenance requests and work order details while in the field, as well as functionality to log travel and work time. Please note any partnerships that enable or enhance this field service capability.
Resource management (10%)	Provide details of your platform's functionality for technician scheduling and task assignment. Can tasks be automatically assigned based on factors such as skill sets, availability and location? Describe how the system supports shift planning, workload balancing and visual planning tools such as calendar views or Gantt charts. Additionally, outline the capabilities for storing and tracking technician certifications, training records and qualifications, including whether the system can restrict or assign work based on certification requirements. Please also describe how technician hours, work order completion times and overall efficiency are tracked within the platform.

Figure 3 (continued) ↓

Figure 3 (continued)

Maintenance management (10%)	Describe your platform's capabilities to support planned preventative maintenance (PPM) strategies, including tools that help organizations improve efficiency in scheduling and executing planned maintenance activities. Describe how your solution enables condition-based maintenance by integrating asset condition data (whether through manual audits or real-time inputs from sensors and meters) into maintenance workflows. Outline your capabilities for managing predictive maintenance programmes, including the collection and analysis of asset performance data and the development of predictive maintenance plans. In addition, explain how your solution supports facilities managers in implementing and certifying compliance with recognized asset management and maintenance standards, such as the ISO 55000 series and future ISO 5501X standards.
Asset management (8%)	Provide details of the functionality available to create and manage an asset database, including the ability to build and modify asset hierarchies and organize asset groups. Describe how your platform supports the ongoing management of asset information to ensure consistency and accuracy across the organization. This includes capabilities for managing asset procedures and practices, MRO material statuses, and operations and maintenance plans or histories. Explain the tools available for integrating and managing spatial information for assets, such as location data and connections to other assets. Additionally, outline how your platform supports the tracking of the total lifecycle cost of ownership and the analytics available to guide repair versus replace decisions.
Asset monitoring (5%)	Describe the methods your platform offers for obtaining relevant asset condition data, including manual inspections, real-time inputs from sensors, systems and meters, and data from video surveillance. Describe your capabilities for the automated identification and diagnosis of equipment faults, including how data from multiple sources are coordinated and analysed to detect potential issues. Please specify the types of assets for which these fault detection and diagnostic capabilities are typically used. Additionally, outline any functionality available to locate and track assets in real time, to improve utilization and prevent theft or loss.
Parts and inventory management (10%)	Provide details of your platform's functionality for spare parts and inventory management, including real-time visibility into inventory levels, stock movement history and parts usage history at the asset level. Describe the capabilities for managing purchase orders, including requisition generation, quote requests and support for automated reorder points and low stock alerts. Additionally, outline the functionality available for managing procurement documents such as contracts and invoices, as well as tools for planning and budgeting procurement activities.
Reporting and analytics (6%)	Provide details of the pre-built reports available within your CMMS, such as on asset downtime, work order efficiency and labour utilization. Can reports be scheduled and automatically distributed to stakeholders? Describe the capabilities for users to create custom reports and dashboards, including whether the system supports drill-down functionality for deeper analysis. Which key maintenance KPIs are tracked, such as MTBF, MTTR, asset uptime or maintenance backlog, and can performance benchmarks be set and monitored over time? Additionally, outline the analytics, forecasting and predictive tools available within the platform, including any AI functionality used to analyse data. Please provide details and examples of how these capabilities are applied in practice.
Figures in brackets represent the weighting given to each criterion in the flexible multi-criteria model that generates the Green Quadrant graphical analysis.	

Source: Verdantix analysis

Figure 4

Momentum criteria for CMMS software

Capabilities	Questions
Market vision and business strategy (10%)	What is your firm's vision for how the CMMS market will evolve over the coming 2-3 years? What analysis and studies have you completed to asess this vision? How have you invested or made decisions to respond to this vision?
Product strategy (15%)	What is your firm's 2-5-year product vision? How are you identifying in-demand new product features to build? What is on your 12-month product roadmap? How are you designing your solutions to maximize user value, ease of use and speed?
Innovation process (10%)	How are you maintaining momentum in your product development? What percentage of revenue are you reinvesting in R&D and product development? Do you have specific innovation-focused infrastructure or processes (labs, hackathons, developer communities) in place? How frequently do you update the product?
Organizational resources and growth (15%)	How many employees (in FTEs) work on this product? How many employees (in FTEs) worked on this product 12 months ago? Where do you have permanent offices?
Financial resources (15%)	What was your firm's revenue in the last calendar year? What was your firm's revenue specific to CMMS in the last calendar year? How much, as a percentage, did your firm's revenue specific to CMMS increase or decrease between the last calendar year and the prior year?
Customers (15%)	How many discrete customers/entities/firms are currently using a live version of your CMMS product? How many discrete sites are currently using a live version of your CMMS product? What is the net change of customers/entities/firms using a live version of your CMMS product between the last calendar year and the prior year?
ESG&S performance (5%)	Please provide guidance on any ESG ratings that your firm has received. Attach any ESG/Sustainability reports that your firm has recently published.
Brand preference (10%)	Based on Verdantix analysis
Customer success (5%)	Based on customer count growth rate and customer reference calls

Source: Verdantix analysis

Figure 5

Vendor category scores: capabilities

	Accruent	Brightly Software	eMaint	Eptura	Fiix by Rockwell Automation	Fracttal	IBM	Limble	MaintainX	MaintMaster	MEX by TMA Systems	MVP One	PEMAC	Pragma	Redlist	ShireSystem by Elecosoft	Siveco Group	SSG Insight from Aptean	Upkeep
Platform integrations	1.7	1.6	1.7	1.9	1.5	1.3	1.4	1.7	1.7	1.6	0.7	1.0	1.3	1.7	1.4	1.8	1.3	1.3	1.5
Mobile applications	1.0	1.8	2.1	1.4	1.8	1.5	1.7	2.4	2.5	0.8	1.4	1.1	1.6	1.4	2.0	1.5	1.3	1.4	2.7
Platform configurability	1.6	1.6	2.0	1.6	1.4	1.4	3.0	2.0	2.6	1.0	1.0	1.0	1.4	1.6	1.4	1.6	1.6	1.4	1.0
User interfaces	1.1	1.6	2.2	1.9	1.8	1.9	1.7	2.5	2.3	1.1	0.9	1.1	1.8	1.6	1.3	1.6	1.4	1.5	2.3
Internationality	1.0	1.8	2.6	1.4	0.6	1.0	2.0	1.6	1.6	1.6	0.4	1.4	1.4	1.4	1.0	1.4	1.4	1.0	1.0
Work order management	1.0	1.3	1.5	1.8	1.9	1.7	1.9	2.4	2.1	1.6	1.3	1.6	1.6	1.5	1.5	1.6	1.3	1.2	1.6
Resource management	1.2	1.7	1.5	1.8	2.1	2.2	2.4	1.3	2.4	1.7	1.0	2.0	2.2	1.5	1.0	1.5	1.5	1.2	1.1
Maintenance management	1.5	1.2	1.5	1.5	2.1	2.5	1.2	1.2	2.5	0.7	0.7	1.2	1.6	1.3	1.6	1.1	0.7	0.9	1.4
Asset management	1.9	1.6	2.5	2.3	1.4	1.4	1.2	1.4	2.3	1.0	1.0	1.6	1.6	1.9	1.5	1.0	1.2	1.6	1.9
Asset monitoring	1.2	2.4	2.4	1.6	1.4	2.0	0.6	2.0	1.2	1.6	0.0	0.6	1.0	2.0	1.4	1.0	0.6	0.6	1.6
Parts and inventory management	1.0	1.5	1.7	2.1	1.5	1.0	1.6	1.5	2.1	1.0	1.0	2.2	1.3	1.3	1.5	2.0	1.5	1.5	2.0
Reporting and analytics	1.8	1.4	1.3	1.4	2.0	1.6	1.2	2.0	1.6	1.0	1.6	1.4	1.4	1.2	1.4	1.2	1.1	1.3	1.9

Note: See Figure 6 for the scoring framework.
Source: Verdantix analysis

Figure 6

Vendor category scores: momentum

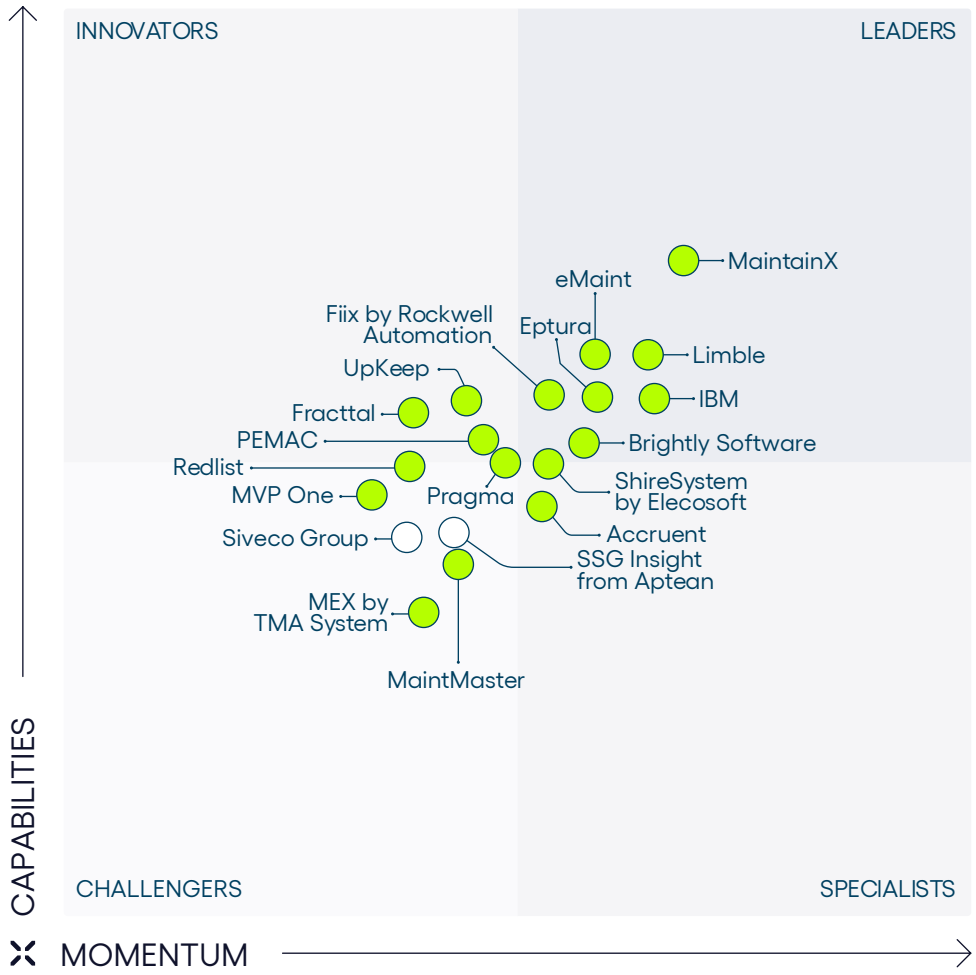
	Accruent	Brightly Software	eMaint	Eptura	Fiix by Rockwell Automation	Fracttal	IBM	Limble	MaintainX	MaintMaster	MEX by TMA Systems	MVP One	PEMAC	Pragma	Redlist	ShireSystem by Elecosoft	Siveco Group	SSG Insight from Aptean	Upkeep
Market vision and business strategy	1.4	2.4	2.4	2.0	1.4	1.4	1.6	3.0	2.4	2.0	1.0	1.0	2.0	2.4	1.4	2.6	1.6	1.4	2.0
Product strategy	2.0	2.0	1.3	1.7	1.3	1.3	2.0	2.0	2.0	1.7	1.0	1.0	1.7	2.0	1.4	2.7	1.7	1.7	2.0
Innovation process	1.8	1.3	1.6	1.0	1.5	1.5	2.3	2.5	2.2	1.3	0.7	1.3	1.8	1.3	2.0	1.1	0.8	1.1	1.7
Organizational resources and growth	1.5	1.5	1.7	1.8	1.8	1.8	2.0	1.3	1.8	1.2	1.0	1.0	1.3	1.3	1.5	1.5	1.5	1.5	1.6
Financial resources	1.3	1.3	1.7	1.7	1.0	0.9	2.1	2.1	2.4	1.4	1.3	1.0	1.4	1.0	1.1	1.4	1.0	1.3	1.0
Customers	1.0	1.2	1.6	1.6	1.4	0.6	1.4	1.8	2.4	1.0	1.4	1.0	0.4	1.2	0.4	0.6	1.0	1.2	0.6
ESG&S performance	2.0	2.0	2.0	2.0	2.0	0.0	2.3	0.3	0.0	0.0	0.0	0.0	2.0	1.0	0.0	3.0	0.0	0.0	0.0
Brand preference	2.4	3.0	1.4	2.6	2.4	1.6	3.0	1.6	2.0	1.0	1.0	1.0	1.4	1.4	1.0	1.0	1.0	1.6	1.6
Customer success	1.2	1.2	1.2	2.0	2.0	0.4	0.8	3.0	2.4	1.6	1.4	1.6	1.0	1.6	1.0	1.2	0.4	0.4	0.6

Scoring framework	
Evidence of market-leading functionality or positioning	3
Evidence of strong, above-par functionality or positioning	2
Evidence of on-par functionality or positioning	1
Lack of evidence, or evidence of sub-par or a lack of functionality or positioning	0

Verdantix research teams determine all scores at either sub-criteria level (for capabilities) or criteria level (for momentum), using the scoring framework above. These assessed scores are then weighted and compiled into derived scores at criteria or capability/momentum level.

Source: Verdantix analysis

Figure 7
Green Quadrant for CMMS 2025



Capabilities

This dimension measures each service provider on the breadth and depth of its CMMS solutions across 12 capability areas, as outlined in **Figure 3**.

Momentum

This dimension measures each service provider on nine strategic success factors, as outlined in **Figure 4**.

Note: A white plot indicates a non-participating vendor.
Source: Verdantix analysis

Accruent overview

Information

Accruent, founded in 1995 and headquartered in Austin, Texas, provides enterprise software solutions for real estate, facilities and asset management. The firm has expanded its portfolio through multiple acquisitions, including the 2016 addition of Maintenance Connection, a CMMS platform tailored for industrial and commercial facility maintenance needs. In 2018 Accruent was acquired by Fortive Corporation, a diversified industrial technology firm, strengthening its position in the industrial software market. Maintenance Connection plays a key role in Accruent's offering, serving sectors such as manufacturing, healthcare, education and government. Under Fortive's ownership, Accruent benefits from shared R&D resources and strategic alignment with industrial automation technologies across Fortive's broader portfolio.

Vendor info

Firm name	Accruent
Headquarters	Austin, Texas, US
Employees	1,100
Revenues	Not disclosed
No. of offices	4
Example customers	L'Oréal, Northern Water, The New York Times

Customer regional presence

Asia	◔
Oceania	◔
Europe	◔
Middle East and Africa	◔
Latin America and the Caribbean	○
North America	●

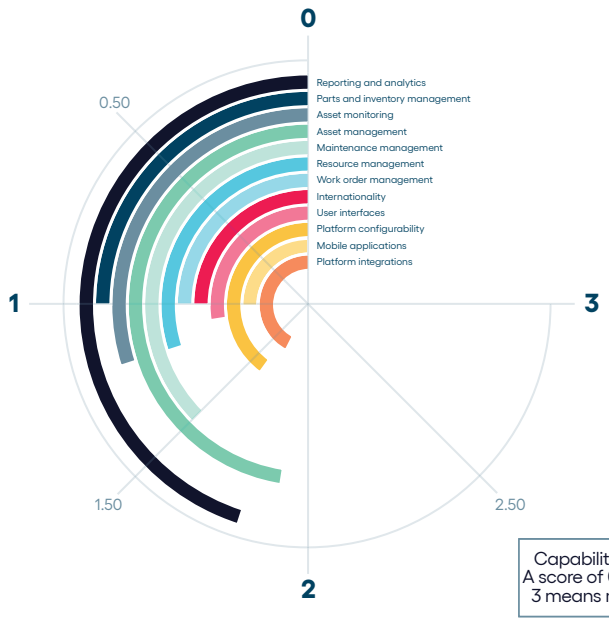
% Customer base

○ 0% ◔ <10% ◑ 10%-25% ◕ 25%-50% ● above 50%

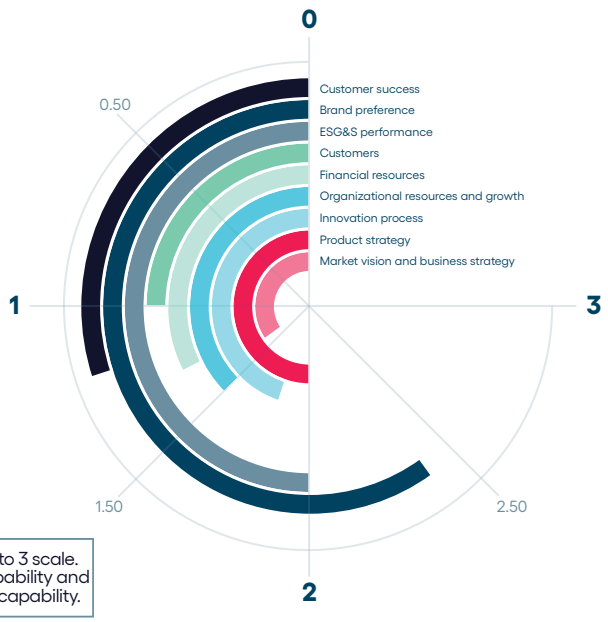
Accruent's top three industry penetration

1. Manufacturing
2. Utilities
3. Oil and gas

Capabilities scores



Momentum scores



Capability scores on a 0 to 3 scale. A score of 0 means no capability and 3 means market-leading capability.

Accruent's Maintenance Connection delivers powerful asset management and reporting capabilities for mid-sized North American manufacturers

The Green Quadrant analysis finds that Accruent offers:

- **Comprehensive asset management supported by an extensive library of pre-built reports.** Accruent's Maintenance Connection delivers comprehensive asset management capabilities with a flexible structure for building detailed hierarchies and tracking asset data. Users can manage full maintenance histories, specifications and failure records, while the drag-and-drop Asset Tree interface supports dynamic organization across multiple levels, such as buildings, floors and departments. Assets can also be geo-tagged for technician routing via mobile apps. The platform supports quick asset retrieval and offers audit trails for changes and maintenance activity. Maintenance Connection includes over 360 pre-built reports covering key metrics such as asset downtime and labour utilization, which can be scheduled or run on demand. This resulted in Accruent scoring in the top four for reporting and analytics capabilities, with 1.8/3.0. These tools provide strong visibility and control for manufacturers managing complex operations.
- **Limited user interfaces (UIs), with a well-defined modernization roadmap planned.** Maintenance Connection has historically featured a relatively dated UI across both web and mobile platforms. However, the introduction of MC Kinetic in 2022 has delivered a much more streamlined and robust mobile experience. Compared with its previous mobile application, MC Express, Kinetic offers substantial enhancements, such as offline capability, geolocation mapping, push notifications and an assignment calendar view, bringing the mobile experience more in line with modern CMMS standards. While these advances significantly improve usability and visual clarity in the field, the web interface still lags behind current expectations and lacks advanced features such as 3D plant and asset visualization. Accruent has acknowledged these gaps and laid out a clear roadmap for modernization. Over the next 12 months, planned updates include a redesigned web UI, a more unified platform experience across the Accruent portfolio, and AI-driven features to support work order scheduling and asset health analysis.
- **Growing capabilities for engineering and maintenance teams at mid-sized North American manufacturers.** Accruent serves a primarily North American customer base, with over 95% of users located in the region. Its broader software suite spans CMMS, Internet of Things (IoT) monitoring and an engineering document management system (EDMS), with active development underway to unify maintenance and engineering workflows. IoT capabilities have already been integrated through Accruent Observe, enabling condition-based monitoring and real-time asset insights. Integration efforts are now focused on embedding EDMS functionality from Accruent RedEye directly within Maintenance Connection, allowing technicians to access and annotate engineering documents without leaving the platform.

Brightly Software overview

Information

Brightly Software, founded as Dude Solutions in 1999 and headquartered in North Carolina, provides cloud-based CMMS and EAM solutions for sectors such as education, government, healthcare and manufacturing. Its flagship platform, Asset Essentials, supports maintenance planning, work order management and long-term asset lifecycle optimization. In 2022 Brightly was acquired by Siemens for $1.6 billion, positioning it within Siemens's smart infrastructure business and expanding its global reach. As part of Siemens, Brightly Software benefits from increased investment in digital infrastructure and integration with broader energy and facilities management technologies.

Vendor info

Firm name	Brightly Software
Headquarters	Raleigh, North Carolina, US
Employees	1,000
Revenues	$50m-$250m
No. of offices	8
Example customers	Cirrus Aircraft, MSI Express, Pepsi Bottling Ventures

Customer regional presence

Asia	○
Oceania	◔
Europe	◔
Middle East and Africa	○
Latin America and the Caribbean	○
North America	●

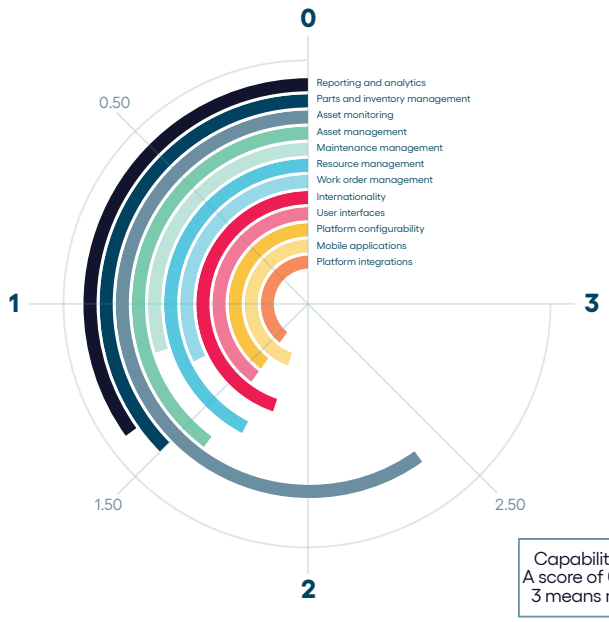
% Customer base

○ 0% ◔ <10% ◑ 10%-25% ◕ 25%-50% ● above 50%

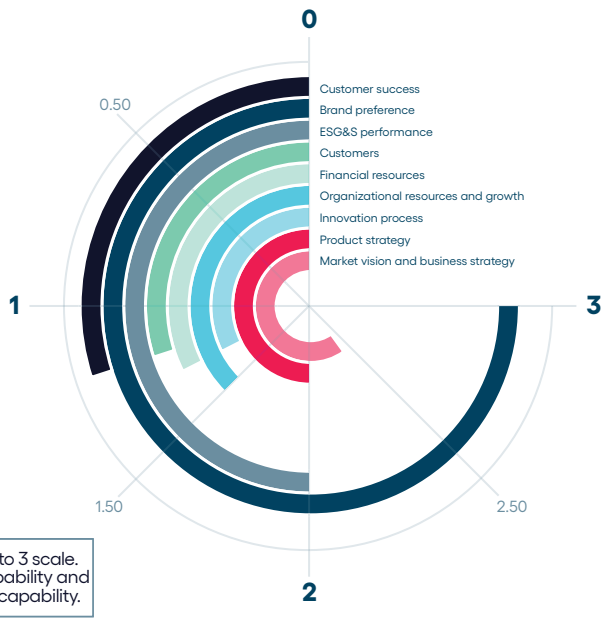
Brightly Software's top three industry penetration

1. Transportation
2. Manufacturing
3. Mining, metals and minerals

Capabilities scores



Momentum scores



Capability scores on a 0 to 3 scale. A score of 0 means no capability and 3 means market-leading capability.

Brightly Software offers integrated asset and energy management expertise for sustained operational efficiency

The Green Quadrant analysis finds that Brightly Software offers:

- **Robust asset monitoring and resource management functionality.**
  Brightly's Asset Essentials delivers advanced capabilities for monitoring asset health and optimizing workforce management. The platform supports fault detection and diagnostics across HVAC, electrical, mechanical and production assets, using multi-sensor data, anomaly detection and pattern recognition to flag issues before failure. Real-time asset tracking is enabled through global positioning systems (GPS), radio-frequency identification (RFID), Bluetooth low energy (BLE) beacons, and Internet of Things (IoT) sensors, offering geofencing, movement history and utilization insights for both mobile and fixed assets. These advanced capabilities resulted in Brightly receiving the joint top score of 2.4/3.0 for asset monitoring functionality. For workforce planning, the system automates technician assignment based on certifications, skills, location and availability, with drag-and-drop scheduling, conflict detection and Gantt chart views. Technician profiles include full training and certification histories, with alerts for renewals and controls to ensure only qualified staff are assigned to specific work.

- **Modest work order management capabilities.**
  Brightly Software's work order management functionality is broadly consistent with the core features expected of a modern CMMS. Users can create work orders via web, mobile, email or automated triggers, with support for templates, documentation requirements and multi-level approvals. Each work order includes a full audit trail, technician notes, labour hours and compliance-related attachments. While these capabilities meet the baseline for most users, they do not stand out relative to more advanced offerings in the market – such as AI-powered work order creation, predictive task prioritization based on asset risk scoring, or integrated cost estimation for labour and materials. However, Brightly makes up for these limitations with strong configurability. The platform allows users to customize templates, set conditional triggers, define escalation paths and automate workflows through a no-code visual builder. This flexibility enables organizations to adapt the system to fit their processes, even if the default functionality is relatively standard.

- **Integrated maintenance and energy management for North American commercial and industrial firms.**
  Brightly's Asset Essentials platform, when integrated with Energy Manager, provides a unified solution to manage asset performance and energy efficiency. Hamilton Southeastern Schools successfully used this combination to uncover inefficiencies and implement operational changes, achieving over $300,000 in annual energy savings. MSI Express, a leading food co-manufacturer, has already leveraged Asset Essentials and IoT sensors to monitor temperature, humidity and asset health across its facilities. By extending this set-up with Energy Manager, MSI Express could identify and address equipment-related energy waste, optimize operational efficiency and reduce utility costs. The combined data would enable maintenance teams to make more informed decisions, prioritize upgrades and support broader sustainability goals – all while minimizing downtime and extending asset life.

eMaint overview

Information

eMaint, founded in 1986, is a longstanding provider of CMMS software with a strong presence across industrial sectors. The firm was acquired by Fluke Reliability in 2016 and now operates under the Fortive Corporation, a diversified industrial technology group. eMaint has continued to expand its offering as part of Fluke Reliability, integrating with Fluke's condition monitoring tools and broader asset performance ecosystem. The platform supports maintenance operations across the facilities, manufacturing and utilities sectors. eMaint's position within Fortive enables deeper alignment with industrial automation and reliability strategies, reinforcing its role in connected maintenance environments.

Vendor info

Firm name	eMaint
Headquarters	Everett, Washington, US
Employees	480
Revenues	Not disclosed
No. of offices	18
Example customers	Lineage Logistics, Stanley Black & Decker, Steris

Customer regional presence

Asia	◔
Oceania	◔
Europe	◑
Middle East and Africa	◔
Latin America and the Caribbean	◔
North America	●

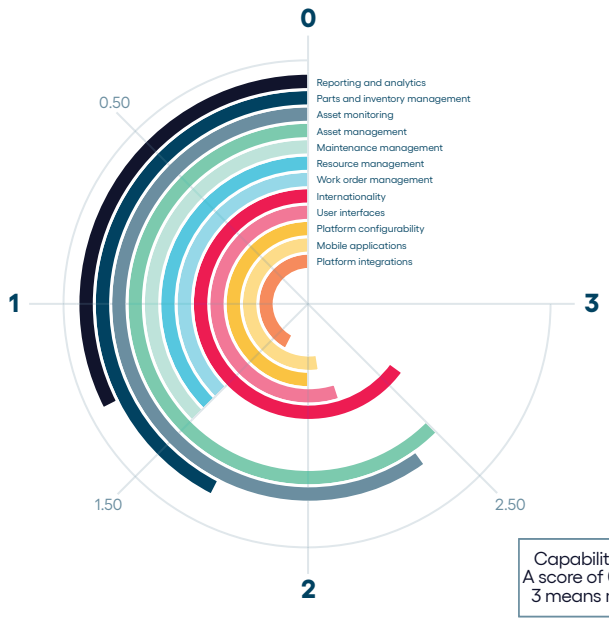
% Customer base

○ 0% ◔ <10% ◑ 10%-25% ◕ 25%-50% ● above 50%

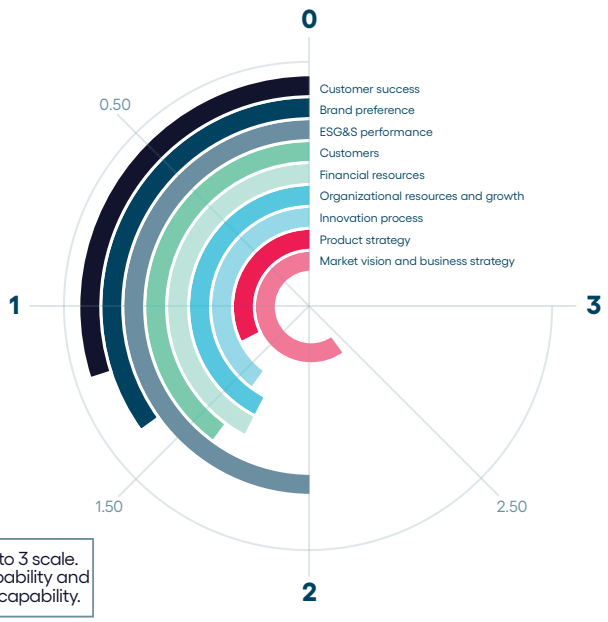
eMaint's top three industry penetration

1. Manufacturing
2. Transportation
3. Utilities

Capabilities scores



Momentum scores



Capability scores on a 0 to 3 scale. A score of 0 means no capability and 3 means market-leading capability.

eMaint provides strong asset management and global support for large-scale operations

The Green Quadrant analysis finds that eMaint offers:

- **Market-leading asset management and monitoring, with robust platform capabilities.** eMaint received scores of 2.5/3.0 and 2.4/3.0 for asset management and monitoring, respectively – the highest scores in these categories. The vendor's flexible asset hierarchy lets users build and visualize complex asset structures, offering clear visibility into relationships between parent assets, components and parts, which is essential for managing large, distributed portfolios. Multi-site firms benefit from data integrity controls that maintain consistent records and prevent duplication across locations. eMaint also offers advanced asset location tracking through its interactive image mapping tool, spatial coordinate tagging, and Internet of Things (IoT) integration via Connect2Assets, enabling users to visualize assets on facility schematics and monitor real-time location and condition data for enhanced operational efficiency and security. Additionally, eMaint scored in the top four for technical capabilities, including mobile applications, configurability and user interfaces (UI). Form Designer allows users to customize system forms by adding or hiding fields, grouping related inputs and aligning workflows with specific business needs.
- **Basic resource management and reporting features, with room for deeper automation and insights.** eMaint provides standard resource scheduling capabilities, including a visual calendar for assigning technicians to work orders based on craft, skill and certification. However, the system lacks more advanced features such as automated workforce balancing or workload forecasting. Certification tracking is available, but remains basic, with limited workflow support for renewals or training compliance. While eMaint includes a set of pre-built reports covering asset downtime, labour utilization and work order efficiency, its analytics tools require more manual set-up than low-code or AI-assisted alternatives. Custom dashboards can be built in Dashboards 2.0, and drill-down functionality is supported; however, trend monitoring and predictive insights are not yet embedded. These limitations may entail additional effort for teams seeking proactive, data-driven maintenance planning.
- **Global maintenance support for firms with multi-site and language requirements.** eMaint is well-suited to global organizations managing maintenance operations across multiple countries and regions. The platform supports 35 languages out of the box, allowing teams to operate in their preferred language and improving accessibility across diverse user groups. Users can also switch between measurement systems, helping align the software with local operational standards. For financial processes, eMaint offers comprehensive multi-currency support, enabling end-to-end procurement workflows – from requisition to purchase order – across multiple regions. The solution also integrates with financial systems or uses built-in tools to handle currency conversions. These capabilities enabled SKF, a Swedish manufacturer operating in 129 countries, to standardize maintenance operations across 81 facilities and 76,000 assets, highlighting the platform's ability to support complex, multinational deployments at scale.

Eptura overview

Information

Eptura was formed in 2022 through the merger of iOffice + SpaceIQ and Condeco, bringing together workplace, asset management and employee experience capabilities under a single platform. The vendor is backed by private equity firm Thoma Bravo as the majority owner, with additional strategic investment from Autodesk. The platform spans three areas: Workplace, focused on space and portfolio management; Asset, which supports maintenance operations across industrial and commercial facilities; and Employee Experience, focused on reservations, hotelling and visitor management. Eptura Asset is used in sectors such as facilities, infrastructure, manufacturing and transportation, offering core functionality with the flexibility to scale as operational complexity grows.

Vendor info

Firm name	Eptura
Headquarters	Atlanta, Georgia, US
Employees	780
Revenues	$100m-$500m
No. of offices	7
Example customers	Advanced Micro Devices (AMD), Enbridge, Maritime Developments

Customer regional presence

Asia	◑
Oceania	◑
Europe	◕
Middle East and Africa	◔
Latin America and the Caribbean	○
North America	●

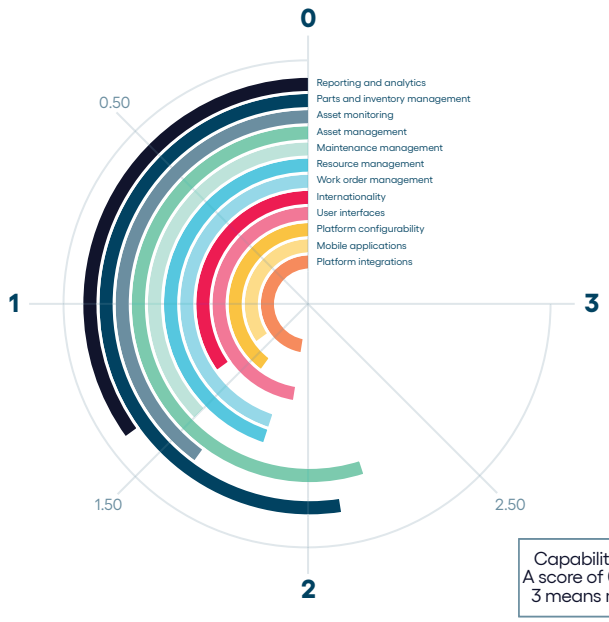
% Customer base

○ 0% ◔ <10% ◑ 10%-25% ◕ 25%-50% ● above 50%

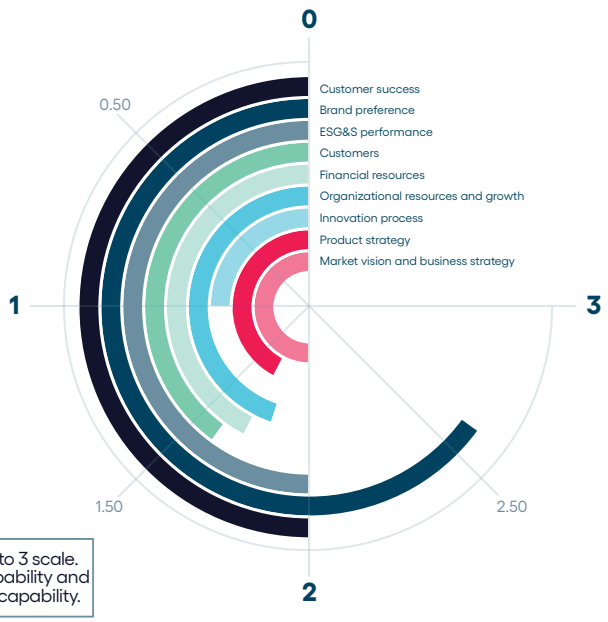
Eptura's top three industry penetration

1. Manufacturing
2. Construction
3. Transportation

Capabilities scores



Momentum scores



Capability scores on a 0 to 3 scale. A score of 0 means no capability and 3 means market-leading capability.

Eptura supports robust maintenance management with strong engineering and design integrations

The Green Quadrant analysis finds that Eptura has:

- **Market-leading platform integrations and strong asset management capabilities.**
  Eptura Asset is designed for flexible integration with a wide range of third-party systems, helping firms reduce data silos and streamline workflows across departments. With over 30 proven integrations, Eptura supports connections to telematics platforms such as Geotab, as well as tools such as Zapier for custom workflows, Namely for human resources (HR) data synchronization and Rigado for Internet of Things (IoT) and edge connectivity. These integrations enable seamless access to operational data – such as machine usage, employee records and real-time sensor inputs – without requiring users to switch between systems. Reflecting these capabilities, Eptura scored a strong 1.9/3.0 for platform integrations. The vendor also ranked in the top three for asset management, with a score of 2.3/3.0. Eptura stands out in asset information management by offering a structured, user-friendly system for tracking a wide range of assets. It integrates with Autodesk Tandem to seamlessly carry detailed asset data from design and construction into operations, closing the gap between capital projects and ongoing maintenance (see Verdantix Market Overview: Industrial Engineering, Design And Construction Software).

- **Room for improvement in mobile functionality and device integration.**
  Eptura's mobile experience currently lacks voice-to-text capabilities and relies on the older Work Companion app, which offers limited usability and less frequent updates – constraints that can hinder productivity for mobile-first maintenance teams. The absence of hands-free input is particularly challenging for technicians performing fieldwork, where quick, efficient data capture is essential. While these limitations persist today, Eptura has announced a new Technician mobile app to replace Work Companion, featuring a more modern interface, offline functionality and a move towards more frequent, incremental updates. A voice-enabled 'Technician Copilot' is also in development, aiming to support tasks such as logging work, updating statuses, navigating inspections and providing contextual guidance without manual input.

- **Seamless design-to-operations transition via Autodesk Tandem.**
  The integration between Eptura and Autodesk Tandem creates a powerful solution for industrial firms investing in brownfield and greenfield site development. By connecting Eptura's CMMS with Autodesk's building information modelling (BIM) environment, the two-way data flow supports live digital twin functionality for active sites (see Verdantix Strategic Focus: High Value Use Cases And Benefits Of Operationalizing Digital Twins With Process Simulations). This enables real-time updates between engineering models and operational systems, helping teams align maintenance workflows with site conditions. Industrial operators can use the integration to monitor asset performance, adjust maintenance plans dynamically and extend equipment life. The partnership streamlines hand-off from design to operations, making it easier to manage complex, evolving site environments with greater efficiency and accuracy.

Fiix by Rockwell Automation overview

Information

Fiix by Rockwell Automation, founded in 2008, is a maintenance management system with a strong footprint amongst manufacturing firms across North America. It was acquired by Rockwell in 2020 and, as part of its software portfolio, benefits from close integration with industrial control systems, operational data, and analytics platforms. This alignment allows maintenance activities to be more tightly linked with production systems and plant performance. Being part of Rockwell Automation also helps Fiix deliver a unified, end-to-end industrial software solution.

Vendor info

Firm name	Fiix by Rockwell Automation
Headquarters	Milwaukee, Wisconsin, US
Employees	400
Revenues	Not disclosed
No. of offices	3
Example customers	Liberty Energy, Magna, Rambler Metals & Mining

Customer regional presence

Asia	◔
Oceania	◔
Europe	◑
Middle East and Africa	◔
Latin America and the Caribbean	◔
North America	●

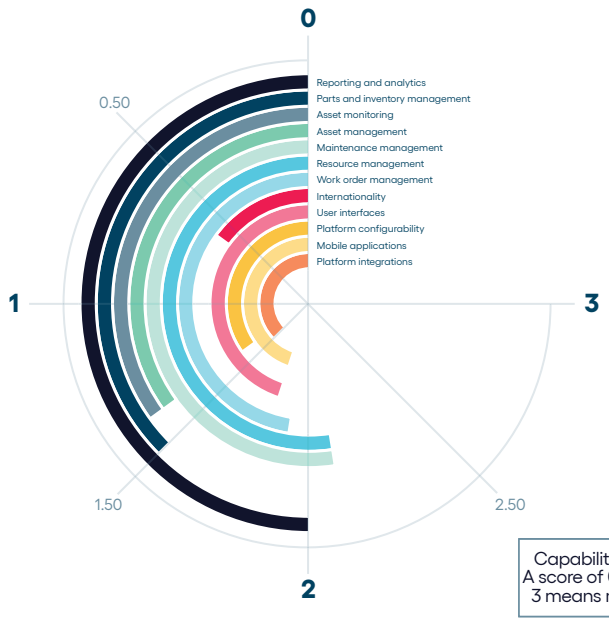
% Customer base

○ 0% ◔ <10% ◑ 10%-25% ◕ 25%-50% ● above 50%

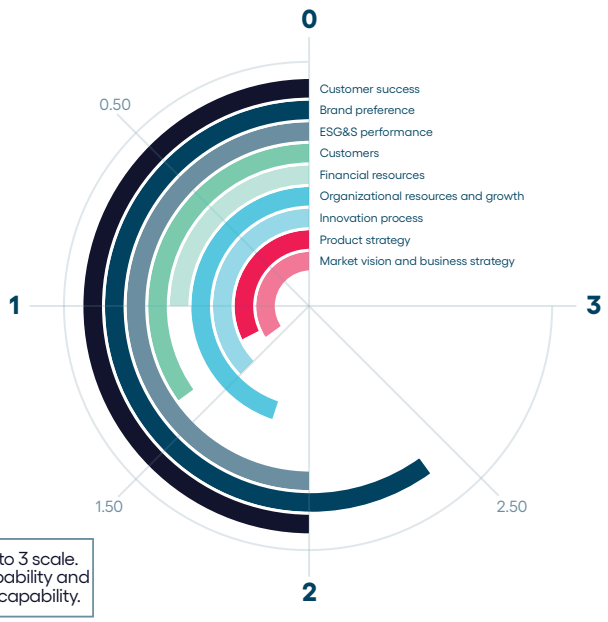
Fiix by Rockwell Automation's top three industry penetration

1. Manufacturing
2. Transportation
3. Construction

Capabilities scores



Momentum scores



Capability scores on a 0 to 3 scale. A score of 0 means no capability and 3 means market-leading capability.

Fiix software brings AI and risk-based intelligence to maintenance planning and execution

The Green Quadrant analysis finds that Fiix by Rockwell Automation has:

- **Advanced resource, work order and maintenance management, with strong reporting and analytics.** Fiix by Rockwell Automation received a score of 2.1/3.0 for both resource and maintenance management and is in the top three for its work order management capabilities. Technicians can log hours directly into the system, including time spent on specific tasks, travel and breaks, with support for configurable work categories, approvals and shift-based scheduling. These data feed into detailed timesheet and labour efficiency reports, giving managers greater control over resource allocation and cost tracking. AI-powered efficiency tools in the Fiix software highlight key KPIs such as mean time to repair (MTTR), equipment uptime and technician productivity, enabling continuous performance optimization. The platform also includes a CMMS adoption dashboard to track user activity, work order engagement and request portal usage. Fiix Foresight's Work Order insights and Fiix Asset Risk Predictor use AI and machine learning (ML) algorithms to determine which activities should be prioritized and to write corrective work orders autonomously. An integration with Looker supports flexible, in-depth reporting tailored to organizational goals: as a result, Fiix by Rockwell Automation was the top scorer for reporting and analytics.

- **Adequate asset management and platform configurability capabilities.** Fiix offers standard asset management capabilities, although its interface can feel somewhat complex, often requiring extra navigation to access key asset records. As a result, it received a slightly below average score of 1.4/3.0 for asset management, compared with the average of 1.6/3.0. However, Fiix Foresight's Asset Insights feature enhances visibility into asset performance by surfacing patterns from historical work order data, highlighting issues such as high maintenance spend or frequent downtime, to inform decision-making. From a configurability perspective, Fiix software performs moderately well for workflows, but stands out for its strong form and permission settings. Users can create custom fields and modify form layouts to surface relevant data, rearrange fields, set mandatory inputs and save templates. Administrators also have access to robust role and group-based permission tools, allowing for granular control over who can view, edit or create records across different modules.

- **Comprehensive offering for firms seeking to boost resource planning and technician utilization.** Fiix equips firms with intelligent tools that go beyond basic scheduling to actively optimize technician deployment and asset performance. Fiix Asset Risk Predictor leverages real-time data from sensors, meters and Internet of Things (IoT) devices to detect anomalies and forecast potential failures. These predictive insights help maintenance teams intervene before issues escalate, reducing unplanned downtime. Prescriptive maintenance builds on this by automatically generating work orders with actionable recommendations – such as key observations, instructions and labour tasks – tailored to specific risks. Fiix Maintenance Copilot further supports technician productivity by offering AI-powered guidance and real-time answers based on live system data. EDMS Consultants, working with an engineering and construction client in the Asia-Pacific (APAC) region, implemented these tools to transition away from manual processes. As a result, the firm attained an 88% preventative maintenance compliance rate and reduced monthly downtime to just 4.52%, demonstrating how Fiix software can support more effective workforce planning and faster decision-making through intelligent automation.

Fracttal overview

Information

Fracttal, founded in 2014 in Spain, has established a strong presence across Latin America and the Caribbean as a regional leader in digital maintenance solutions. The firm has raised over $17 million in funding across three rounds, including a $10 million Series B in October 2023 led by Kayyak Ventures, with participation from GoHub Ventures, Amador Holdings and BBVA Spark. This funding is supporting Fracttal's expansion into Europe and the continued development of its cloud-based platform. Backed by strong investment and a defined regional presence, Fracttal is emerging as a key player in the global CMMS market, particularly among food and beverage manufacturers in emerging markets looking to digitize maintenance operations.

Vendor info

Firm name	Fracttal
Headquarters	Madrid, Spain
Employees	200
Revenues	$10m-$50m
No. of offices	5
Example customers	3M, Unilever, Veolia

Customer regional presence

Asia	○
Oceania	○
Europe	◑
Middle East and Africa	○
Latin America and the Caribbean	●
North America	◑

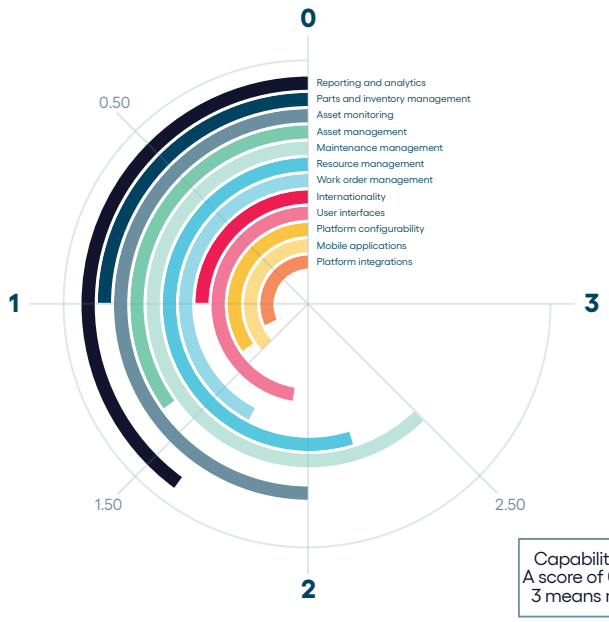
% Customer base

○ 0% ◔ <10% ◑ 10%-25% ◕ 25%-50% ● above 50%

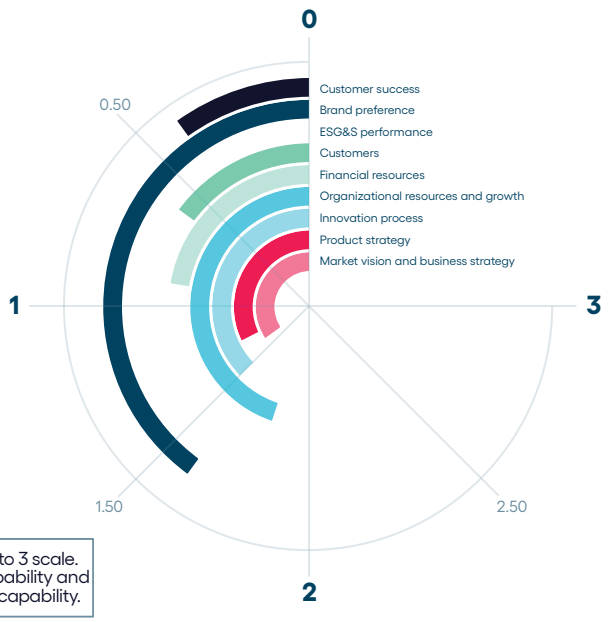
Fracttal's top three industry penetration

1. Manufacturing
2. Utilities
3. Construction

Capabilities scores



Momentum scores



Capability scores on a 0 to 3 scale. A score of 0 means no capability and 3 means market-leading capability.

Fracttal transforms maintenance with AI-driven work order automation and intelligent GenAI-powered insights

The Green Quadrant analysis finds that Fracttal offers:

- **Top-performing maintenance management, through user-friendly AI-led interfaces.**
  Scoring the joint highest for maintenance management functionality, Fracttal pairs an intuitive user experience with advanced AI and generative AI (GenAI) tools to elevate maintenance planning and execution. At the core is Tony, Fracttal's GenAI-powered assistant, which helps teams interpret unstructured data such as technician notes and historical logs using natural language processing (NLP). Tony provides real-time suggestions, categorizes recurring issues and supports faster, more accurate decision-making directly within the platform. AI-driven features enable predictive analytics by analysing sensor data and usage trends to forecast failures and generate timely work orders. The system also prioritizes and routes tasks using machine learning (ML), ensuring technicians focus on the most critical issues. Visual dashboards and mobile access keep teams aligned across devices, while automated scheduling and dynamic rescheduling ensure plans adapt to real-time conditions.

- **Weaker parts and inventory management capabilities.**
  Fracttal delivers adequate parts and inventory management features, but lacks the depth and flexibility seen in more advanced solutions. The core functionality is sufficient for basic tracking and stock monitoring, but does not offer stand-out tools for complex spare parts planning or warehouse management. One notable limitation is around parts reservations: while the platform offers the ability to reserve parts, the feature is relatively constrained and lacks integration with broader scheduling or prioritization logic.
  On the procurement side, Fracttal performs more strongly. Users can generate requisitions, request supplier quotes and automate reorder alerts when inventory falls below set thresholds. The system also includes integrated approval workflows and real-time inventory synchronization, allowing teams to manage purchasing processes more efficiently.

- **Maintenance capabilities backed by AI functionality for firms with LATAM operations.**
  Fracttal has established a strong presence in Latin America, offering scalable maintenance solutions tailored to the needs of emerging markets. In addition to Tony, its AI ecosystem features other AI agents currently in beta testing through a customer waitlist. These tools support predictive maintenance, automated work order creation and intelligent task prioritization based on real-time asset data. At Tiibo SmartTech Solutions, part of Grupo Ramos, Fracttal One was implemented alongside Internet of Things (IoT) technology to modernize maintenance operations and consolidate work management. Within a year, Tiibo achieved a 99% reduction in response times, a 35% decrease in management hours and a 33% drop in fuel consumption through improved scheduling and resource planning. Work orders increased from 1,200 to 37,000, reflecting the platform's ability to scale rapidly and support data-driven maintenance transformation.

IBM overview

Information

IBM, founded in 1911, is a global technology firm with offerings across software, infrastructure and digital services. It entered the asset management space through its 2006 acquisition of MRO Software, later rebranding this as the Maximo product line. In 2020 IBM launched the Maximo Application Suite (MAS), which combines EAM, APM and RCM capabilities. MAS 9.0, released in 2024, introduced a redesigned user interface and improved deployment flexibility. IBM Maximo Maintenance Essentials is the CMMS-focused offering within MAS, providing core capabilities for managing work orders, assets, preventative maintenance and inventory. It is designed to meet the needs of mid-market firms seeking a scalable and modern maintenance solution.

Vendor info

Firm name	IBM
Headquarters	Armonk, New York, US
Employees	330,000
Revenues	$50bn+
No. of offices	170
Example customers	Not disclosed

Customer regional presence

Asia	◔
Oceania	◔
Europe	◔
Middle East and Africa	◔
Latin America and the Caribbean	◔
North America	●

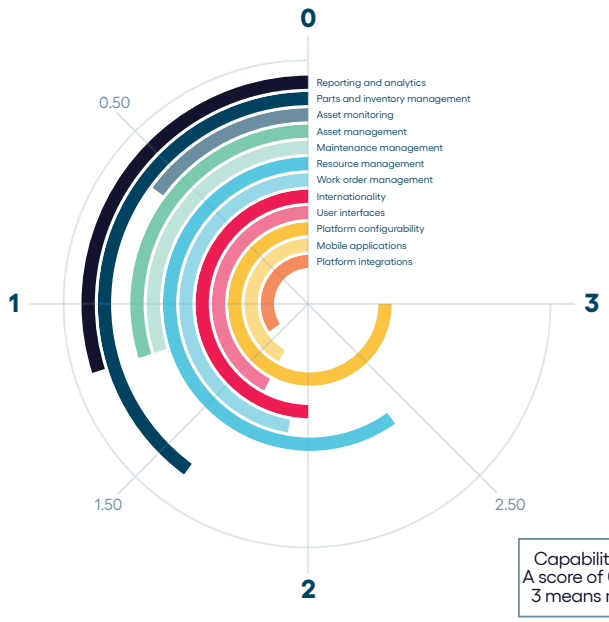
% Customer base

○ 0% ◔ <10% ◑ 10%-25% ◕ 25%-50% ● above 50%

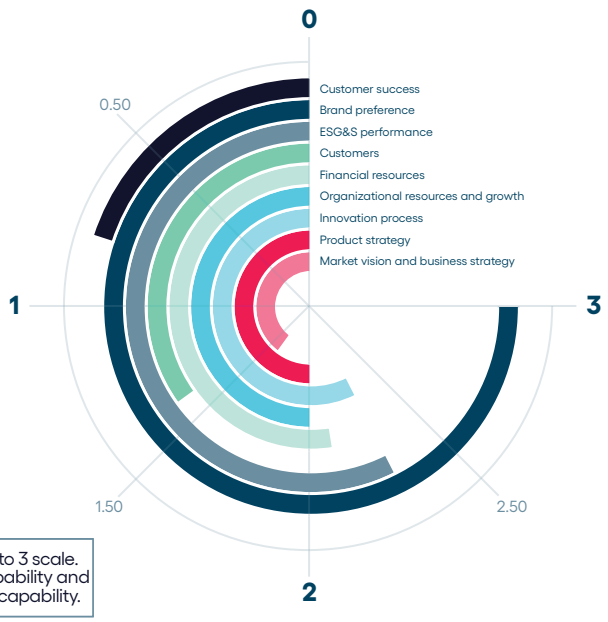
IBM's top three industry penetration

1. Utilities
2. Transportation
3. Manufacturing

Capabilities scores



Momentum scores



Capability scores on a 0 to 3 scale. A score of 0 means no capability and 3 means market-leading capability.

IBM's CMMS provides a configurable and scalable foundation for long-term growth

The Green Quadrant analysis finds that IBM's Maximo Maintenance Essentials provides:

- **Market-leading platform configurability and resource management.**
  IBM scored a perfect 3.0/3.0 for platform configurability. The Application Designer allows users to create, modify and configure applications by customizing layouts, controls, navigation components and conditional user interface (UI) behaviour, to meet specific business requirements. The Workflow application enables users to design and manage end-to-end business processes by automating the movement of records, assigning tasks and ensuring accountability through audit trails and notifications. It supports flexible, cross-site workflows for assets or procedures, allowing for delegation, sub-processes and integration with custom applications or external programs. IBM also achieved a joint top score of 2.4/3.0 for its resource management capability. Maximo Maintenance Essentials offers robust workforce scheduling capabilities, enabling users to balance workloads, match work orders with certified and skilled labour, and manage maintenance calendars for assets and teams within a single interface.

- **Limited functionality to support predictive maintenance.**
  IBM Maximo Maintenance Essentials includes a limited set of AI and machine learning (ML) capabilities when compared with the broader functionality available in the enterprise version of MAS (see Verdantix Green Quadrant: Enterprise Asset Management Software 2024). IBM received a score of 1.2/3.0 for maintenance management capabilities, just below the average of 1.4/3.0, primarily due to the absence of the predictive maintenance capabilities available in other leading platforms in the market. However, the nearly two-thirds of buyers who are still early in their maintenance strategies and focused on planned maintenance will likely not be impacted by this (see Verdantix Global Corporate Survey 2025: Industrial Transformation Budgets, Priorities And Tech Preferences).

- **Pathway to a full EAM suite for enterprises beginning maintenance digitization.**
  Maximo Maintenance Essentials offers an accessible starting point for firms beginning their maintenance digitization journeys, particularly those in the mid-market segment or with limited initial requirements. What sets it apart is the seamless upgrade to the full MAS, allowing firms to scale to a comprehensive asset management platform as their needs grow. As firms mature and require more advanced functionality, such as predictive maintenance, reliability-centred maintenance (RCM) or asset performance management (APM), they can unlock these capabilities by upgrading to the standard version of MAS (see Verdantix Green Quadrant: Asset Performance Management Solutions 2024). With Essentials part of the broader MAS architecture, data, configurations and workflows can carry forward, minimizing disruption. This modular, scalable approach enables firms to match technology investment with operational maturity, while futureproofing their asset management strategies, as they expand across more complex sites, assets or geographies.

Limble overview

Information

Limble, founded in 2015, has established itself as a growing provider of cloud-based maintenance software for industrial organizations. In June 2023 the firm raised $58 million in a Series B funding round led by Goldman Sachs Asset Management, bringing its valuation to $450 million. The funding is being used to expand product capabilities and accelerate market growth. Limble has also partnered with major industrial firms such as AVEVA and Schneider Electric to offer CMMS solutions as part of broader digital transformation initiatives. These partnerships strengthen Limble's position as a scalable, connected maintenance platform for asset-intensive industries.

Vendor info

Firm name	Limble
Headquarters	Lehi, Utah, US
Employees	230
Revenues	$10m-$50m
No. of offices	1
Example customers	Alkegen, DwyerOmega, Emerson

Customer regional presence

Asia	◔
Oceania	◔
Europe	◔
Middle East and Africa	◔
Latin America and the Caribbean	◔
North America	●

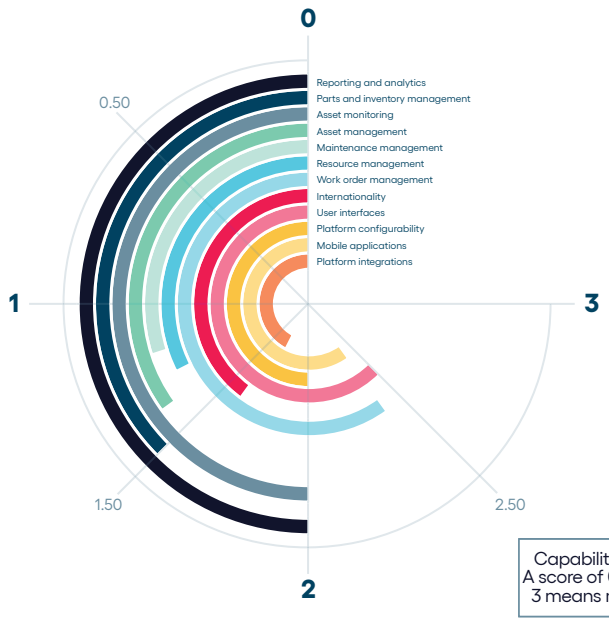
% Customer base

○ 0% ◔ <10% ◑ 10%-25% ◕ 25%-50% ● above 50%

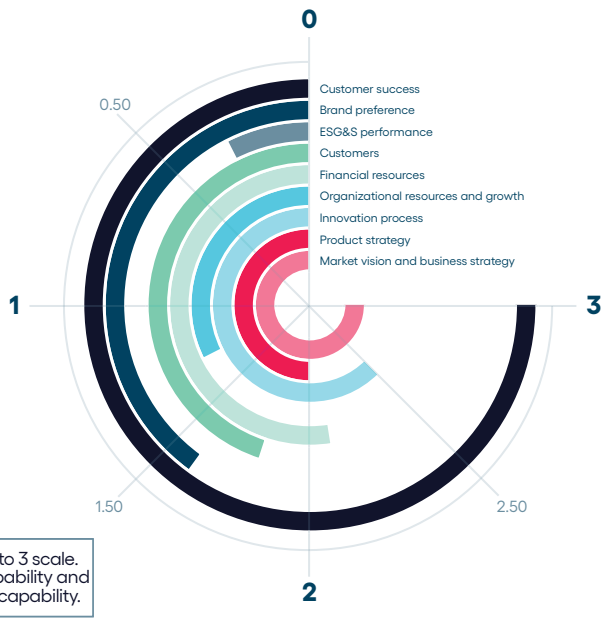
Limble's top three industry penetration

1. Manufacturing
2. Utilities
3. Mining, metals and minerals

Capabilities scores



Momentum scores



Capability scores on a 0 to 3 scale. A score of 0 means no capability and 3 means market-leading capability.

Limble delivers robust work order management, with a highly intuitive user interface, to mid-sized manufacturing firms

The Green Quadrant analysis finds that Limble offers:

- **Market-leading work order management capabilities, supported by a best-in-class UI.**
  Limble received a market-leading 2.4/3.0 for its work order management capabilities, which are supported by a wide range of asset and procedure templates that simplify maintenance planning and execution. Users can tag work requests by type – such as safety, compliance or inspection – and track historical trends over time, supporting reporting and audit readiness. The platform also features robust two-way communication between requestors and maintenance teams, allowing real-time updates, clarifications and confirmations directly within the app. It leverages AI to prevent duplicate work orders, improving data quality and reducing administrative overhead. Island Abbey Nutritionals, a Canadian consumer packaged goods (CPG) manufacturer, boosted uptime to 98% after adopting Limble, while cutting the maintenance manager's weekly administrative workload nearly in half and improving visibility across operations. Limble's user interface (UI) is another standout feature, for which the firm scored 2.5/3.0, providing an intuitive and consistent experience across both web and mobile platforms. This ease of use contributes to faster adoption among maintenance teams and supports the efficient execution of daily tasks, even in complex or distributed operational environments.

- **Less-developed resource and maintenance management capabilities.**
  Limble scored a below-average 1.3/3.0 for resource management, largely due to a lack of dedicated skills and certification tracking. While technician groups can be used for assigning work, the platform does not provide detailed visibility into individual qualifications. For maintenance management, Limble received a score of 1.2/3.0 – just below the average of 1.4/3.0 – due to the absence of integrated predictive maintenance functionality with built-in AI or machine learning (ML) models for failure prediction. However, predictive capabilities are on the roadmap, alongside AI-driven tools such as the upcoming AI PM Builder. This feature will scan equipment manuals and suggest preventative maintenance tasks and frequencies, based on original equipment manufacturer (OEM) guidance, enabling faster set-up and more standardized procedures. Limble already supports fault-based work order triggers through condition monitoring, offering a solid foundation for preventative maintenance strategies.

- **An intuitive, mobile-first CMMS for North American mid-sized manufacturing firms.**
  Limble is well-positioned to serve mid-sized manufacturers in North America, where nearly 90% of its customer base is located. The platform offers an intuitive, mobile-first experience with strong work order management and quick deployment. Beyond upcoming AI features such as anomaly detection and the AI PM Builder, Limble is enhancing technician support through contextual recommendations that surface relevant information and suggest next steps based on similar issues. This will help standardize procedures, speed up task execution and simplify onboarding. Limble also stands out for its embedded YouTube how-to videos, which provide in-app guidance, and a 24/7 live support team with a median response time of just 60 seconds.

MaintainX overview

Information

Founded in 2018, MaintainX is a CMMS and EAM firm delivering a next-generation, AI-powered approach to maintenance and asset management. Its mobile-first platform helps frontline teams reduce unplanned downtime, boost production capacity and streamline operations. By integrating AI and IoT, MaintainX connects asset and work intelligence data to enable real-time condition monitoring, automated work order generation and proactive maintenance strategies. The firm supports customers across asset-intensive industries and operates primarily in North America, with a global reach. In December 2023 MaintainX raised $50 million in Series C funding led by Bain Capital Ventures, bringing its total funding to $104 million, with a $1 billion valuation.

Vendor info

Firm name	MaintainX
Headquarters	San Francisco, California, US
Employees	600
Revenues	$50m-$100m
No. of offices	8
Example customers	AB InBev, Cintas, Duracell

Customer regional presence

Asia	◔
Oceania	◔
Europe	◔
Middle East and Africa	◔
Latin America and the Caribbean	◔
North America	●

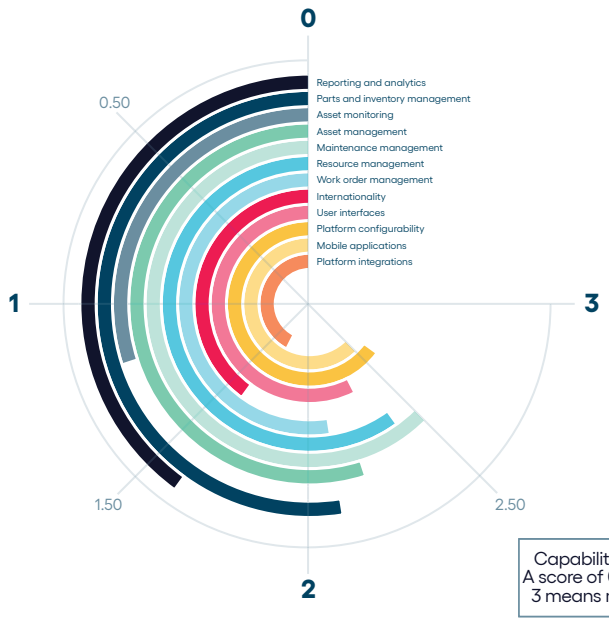
% Customer base

○ 0% ◔ <10% ◑ 10%-25% ◕ 25%-50% ● above 50%

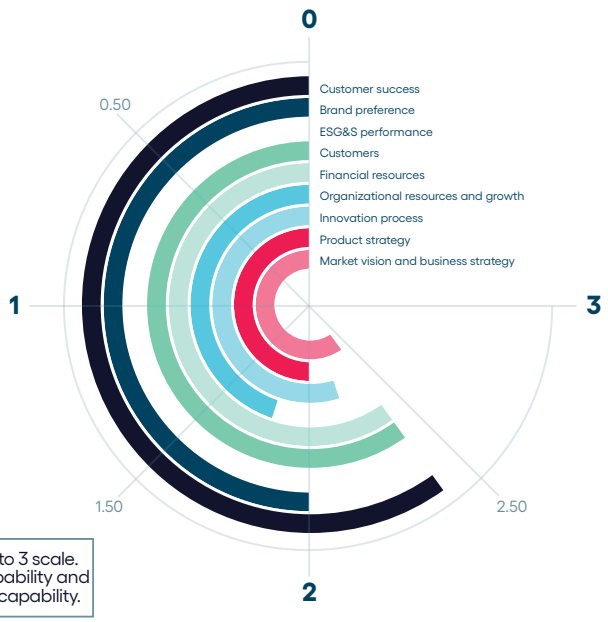
MaintainX's top three industry penetration

1. Manufacturing
2. Construction
3. Transportation

Capabilities scores



Momentum scores



Capability scores on a 0 to 3 scale. A score of 0 means no capability and 3 means market-leading capability.

MaintainX's market-leading CMMS brings AI to front-line maintenance

The Green Quadrant analysis finds that MaintainX provides:

- **Market-leading capabilities supported by best-in-class AI integration.**
  MaintainX has built-in AI capabilities aimed at improving maintenance efficiency and decision-making. Features such as AI-generated asset failure summaries, smart work order creation, and predictive parts recommendations support anomaly detection and predictive maintenance by identifying performance deviations and anticipating failures based on equipment history and usage trends. These capabilities are delivered through MaintainX CoPilot, an in-app AI assistant that helps technicians quickly interpret asset data, auto-fill logs and accelerate task completion directly within the workflow. This deeply integrated AI functionality helped MaintainX receive top three scores in nine out of 12 capabilities. Additionally, MaintainX provides customers with a library of over 10,000 assets with pre-defined original equipment manufacturer (OEM)-approved maintenance plans, procedures and parts lists out of the box. As a result, MaintainX received the second-highest score for asset management, with 2.2/3.0, against an average of 1.6/3.0.

- **Sufficient – but limited – asset monitoring and reporting functionality.**
  MaintainX offers slightly below average asset monitoring capabilities, with no built-in support for real-time asset location tracking. However, it provides sufficient condition monitoring and fault detection, supported by its integrated AI features. Reporting and analytics functionality is on par with the market, offering a user-friendly interface and solid core features. While the reporting tools are easy to navigate, firms may experience some friction when aligning or transferring reports created in external business intelligence (BI) platforms into the MaintainX environment. Overall, the platform is effective for standard asset insights, but may require additional effort for advanced analytics integration.

- **Comprehensive offering for complex digital transformation maintenance projects.**
  MaintainX is well-suited to large manufacturers undertaking complex maintenance digitization efforts, offering a combination of ease of use and enterprise-grade functionality. Its pre-built asset library enables the fast set-up of comprehensive asset registries, while the centralized procedure library helps standardize maintenance practices across sites. These features, combined with strong AI-driven predictive maintenance and anomaly detection, position the platform to deliver long-term value. MaintainX's scalable architecture and deep functionality allow firms to quickly operationalize their CMMS investment and support more advanced strategies as their maintenance programmes mature. Titan America, a major North American cement producer, implemented MaintainX and, within less than a year, reduced unplanned maintenance by over 30%. The producer digitized more than 150 procedures and integrated over 800 assets into the platform, enhancing real-time visibility and decision-making across operations.

MaintMaster overview

Information

MaintMaster, founded in 2001 as Aretics, and known as MaintMaster since 2016, is a European provider of cloud-based maintenance management systems, specifically designed for industrial organizations. In October 2020 the firm's growth trajectory was significantly boosted when Monterro, a leading Nordic B2B software growth investor, acquired a majority stake. This strategic investment aims to accelerate MaintMaster's expansion across Europe, while also supporting product innovation and organizational scaling. Key partnerships, such as a collaboration with Hexastate for predictive maintenance, alongside MaintMaster's robust OEE software, reinforce the firm's commitment to enhancing operational efficiency and digitization in asset-intensive industries.

Vendor info

Firm name	MaintMaster
Headquarters	Linköping, Sweden
Employees	85
Revenues	$10m-$50m
No. of offices	5
Example customers	Orkla, Thule Group, Wilkinson Sword

Customer regional presence

Asia	○
Oceania	○
Europe	●
Middle East and Africa	○
Latin America and the Caribbean	○
North America	◔

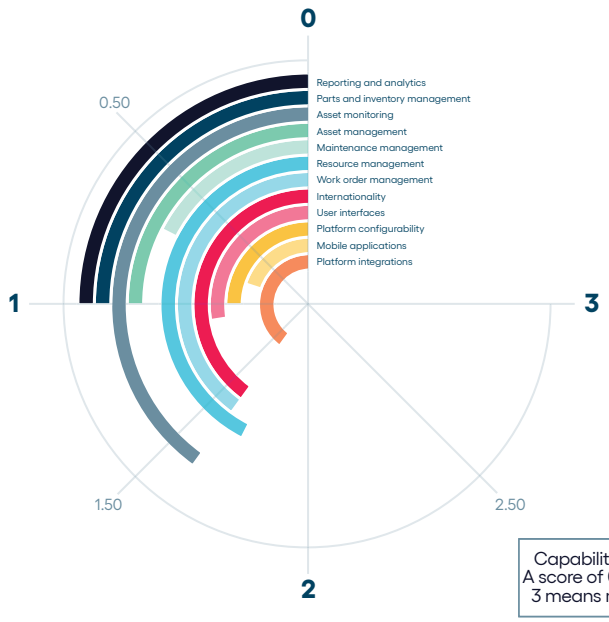
% Customer base

○ 0% ◔ <10% ◑ 10%-25% ◕ 25%-50% ● above 50%

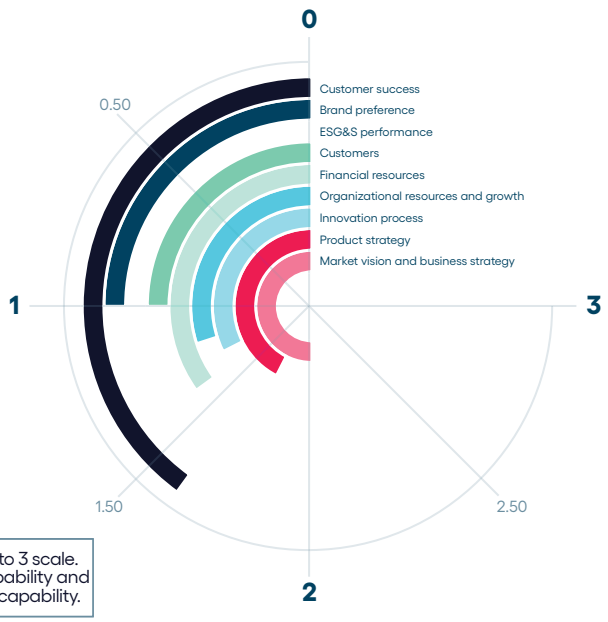
MaintMaster's top three industry penetration

1. Manufacturing
2. Construction
3. Transportation

Capabilities scores



Momentum scores



Capability scores on a 0 to 3 scale. A score of 0 means no capability and 3 means market-leading capability.

MaintMaster offers a CMMS designed around flexibility, compliance and user accessibility

The Green Quadrant analysis finds that MaintMaster provides:

- **Robust work order management and asset monitoring capabilities.**
  MaintMaster offers robust functionality in core CMMS domains, scoring 1.6/3.0 for both work order management and asset monitoring. The platform provides solid configurability across forms, workflows, roles and reporting templates, enabling maintenance teams to model their processes with a high degree of specificity. Its compliance with ISO 55000 and EN 13306 standards makes it a compelling choice for organizations operating within regulated industries or managing critical infrastructure. MaintMaster demonstrates a notable ability to support advanced maintenance planning scenarios, such as condition-based interventions and multi-site scheduling. The platform also integrates with MaintMaster's overall equipment effectiveness (OEE) software, which links operational performance data directly to maintenance workflows, enabling teams to make more informed work order decisions based on real-time production insights. This flexibility is delivered without the need for custom code or professional services, positioning the solution as a strong performer for firms prioritizing internal process alignment and standards adherence.

- **Less-developed mobile integration and intuitiveness.**
  While MaintMaster offers innovative interface elements – most notably, its visual asset mapping and graphical navigation – the platform's mobile experience is less advanced relative to leading peers. Field technicians can access asset histories and log work using the mobile interface, but limitations in offline functionality hinder performance in high-mobility or low-connectivity environments. The platform's visual configuration model does empower non-technical users to create contextual mobile workflows, but usability gaps remain when compared with vendors offering fully native, task-optimized mobile apps. As industrial firms increasingly seek seamless mobile experiences to support remote maintenance and inspections, this represents a key area for future development.

- **A time-tested solution for European firms seeking a flexible, standards-compliant CMMS.**
  MaintMaster has built a loyal customer base across manufacturing, logistics and utilities in Europe, by offering a highly adaptable solution tailored to complex operational environments. The platform excels in aligning asset hierarchies, maintenance histories and compliance documentation within a unified system – earning MaintMaster a score of 1.7/3.0 for resource management – while also offering audit readiness. Its modular, user-driven configuration approach enables customers to replicate organizational structures and regulatory workflows in the system – a critical capability for firms operating across borders – giving the vendor a score of 1.6/3.0 for internationality. Although implementation requires thoughtful planning and stakeholder involvement, the long-term return is high for organizations seeking control, consistency and standards compliance at scale. MaintMaster's regional focus and longevity further reinforce its credibility as a trusted CMMS partner for European enterprises.

MEX by TMA Systems overview

Information

MEX Maintenance Software, founded in 1993 and headquartered in Brisbane, Australia, has established a strong presence across Australia and New Zealand, particularly amongst public-sector agencies and industrial firms. In October 2024 MEX was acquired by US-based TMA Systems – its fourth acquisition, following that of Eagle Technology in 2022 and both Maxpanda and Prime Technologies in 2023. The deal positions MEX as TMA's dedicated APAC-focused solution, extending the firm's global presence while preserving localized support. Under the TMA Systems banner, MEX is set to benefit from increased investment in platform innovation and integration across the broader product portfolio.

Vendor info

Firm name	MEX by TMA Systems
Headquarters	Brisbane, Australia
Employees	170
Revenues	$10m-$50m
No. of offices	1
Example customers	Cape Utilities, Keller, Queensland Sugar Ltd (QSL)

Customer regional presence

Asia	◔
Oceania	●
Europe	○
Middle East and Africa	◔
Latin America and the Caribbean	○
North America	◔

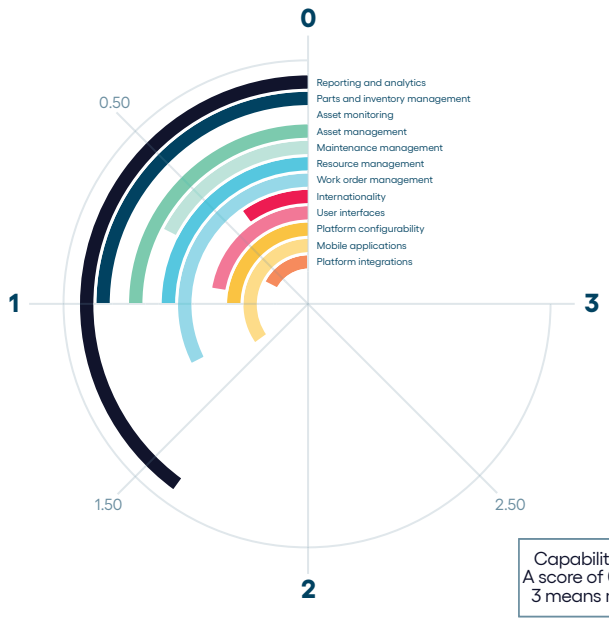
% Customer base

○ 0% ◔ <10% ◑ 10%-25% ◕ 25%-50% ● above 50%

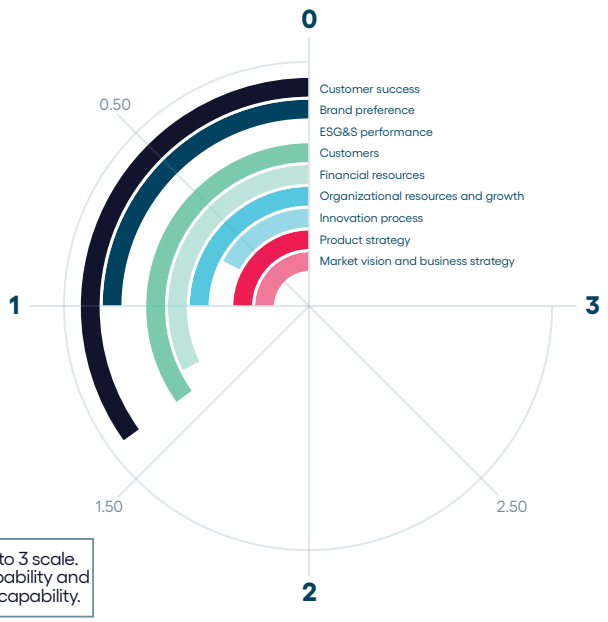
MEX by TMA Systems's top three industry penetration

1. Manufacturing
2. Construction
3. Transportation

Capabilities scores



Momentum scores



Capability scores on a 0 to 3 scale. A score of 0 means no capability and 3 means market-leading capability.

MEX Maintenance Software delivers dependable core functionality for manufacturing firms in APAC

The Green Quadrant analysis finds that MEX by TMA Systems has:

- **Solid work order management tools, paired with strong reporting functionality.**
  MEX provides a flexible and well-rounded set of work order management capabilities, suitable for a range of maintenance environments. Work orders can be created manually, triggered by maintenance requests, routine schedules, pre-start defects or metric thresholds. For contractor-assigned work, a tiered approval workflow can be configured based on cost. Each work order includes full tracking of technician notes, time, materials used and task completion, with support for attaching images and service sheets. Users can customize work order fields through a drag-and-drop interface, set mandatory fields and trigger conditional notifications. On the reporting side, MEX offers 324 pre-built reports and 99 KPIs, with the ability to modify or create reports using a built-in editor. Users can also schedule reports for automatic email distribution. Following its acquisition by TMA Systems, MEX now integrates with Honeywell Forge, PCX and Virtual Facility, enabling smarter, more connected work order execution through calibration tracking, real-time alerts and Internet of Things (IoT) data.

- **A legacy user interface (UI) – although investment is planned.**
  MEX's UI is notably outdated, lacking the modern design standards and intuitive navigation found in more contemporary CMMS platforms. While the system emphasizes consistency and ease of use, its visual layout and overall user experience fall short of current expectations. MEX is actively developing improvements to enhance navigation between modules. Mobile usability is further impacted by the presence of two separate apps: MEX Mobile offers broader functionality, but adds unnecessary complexity, while the streamlined MEX App limits features to basic work order execution. MEX 16, scheduled for release later in 2025, is a ground-up redesign featuring a modern dashboard-style UI, configurable navigation and a unified mobile app. The update will also introduce AI-guided scheduling, embedded in-app support and a new back-end architecture designed for long-term scalability.

- **Reliable asset management capabilities, trusted by mid-sized manufacturers in Oceania.**
  MEX has built a strong reputation amongst mid-sized manufacturers in Australia and New Zealand, with approximately 95% of its customer base located in the Oceania region. The platform is used for asset management in sectors such as food processing, manufacturing and logistics. Following its acquisition by TMA Systems, MEX is positioned to enhance its offering through a clearly defined roadmap. Planned updates include a refreshed UI for smoother navigation, more interactive data visualization tools, and an improved system architecture to better handle large data volumes. Additionally, the roadmap emphasizes stronger out-of-the-box integration capabilities, which will help MEX align more closely with modern enterprise IT environments. Since the acquisition, TMA Systems has increased MEX's technical, support and account management headcount by over 33%, accelerating product delivery and innovation.

MVP One overview

Information

MVP One, founded in 2000 and headquartered in Chicago, Illinois, is a privately held provider of cloud-based CMMS software and reliability engineering services. Originally launched as CMMS Data Group to support MP2 users, the firm evolved into a standalone maintenance software vendor. Its core platform, MVP One, offers tools for work order management, preventative maintenance, inventory tracking and mobile work execution. The vendor also provides training and professional services to help organizations implement and optimize their maintenance programmes.

Vendor info

Firm name	MVP One
Headquarters	Chicago, Illinois, US
Employees	75
Revenues	$10m-$50m
No. of offices	1
Example customers	American Eagle, Danone, Lear Corporation

Customer regional presence

Asia	◔
Oceania	◔
Europe	◔
Middle East and Africa	◔
Latin America and the Caribbean	◔
North America	●

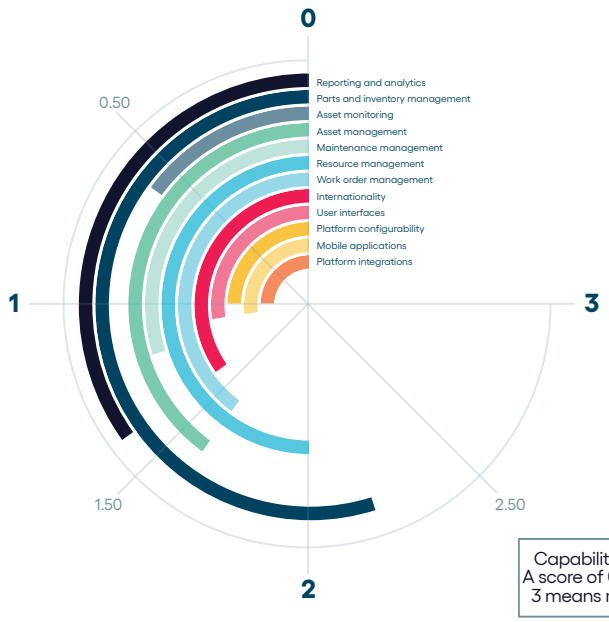
% Customer base

○ 0% ◔ <10% ◑ 10%-25% ◕ 25%-50% ● above 50%

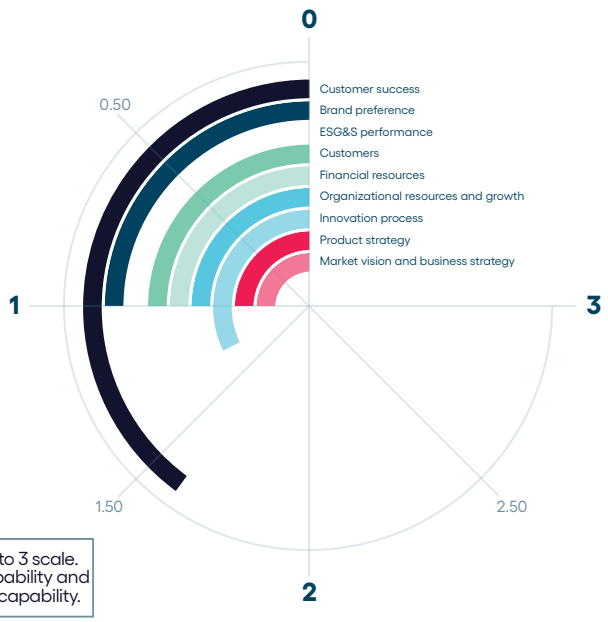
MVP One's top three industry penetration

1. Manufacturing
2. Utilities
3. Mining, metals and minerals

Capabilities scores



Momentum scores



Capability scores on a 0 to 3 scale. A score of 0 means no capability and 3 means market-leading capability.

MVP One combines CMMS software and reliability-led services expertise to drive long-term value for industrial maintenance teams

The Green Quadrant analysis finds that MVP One provides:

- **Best-in-class functionality for parts and inventory management, and robust resource management.** MVP One provides market-leading parts and inventory management capabilities, with real-time visibility into stock levels, automated purchase requests based on minimum/maximum thresholds, and support for substitute parts and multiple vendors. Users can define approval workflows by role or value and receive alerts when inventory reaches reorder points. The system also supports bill of materials (BOM) tracking and cycle counts, along with reporting for received versus unreceived costs. For resource management, MVP One offers a powerful calendar scheduler with dual-monitor support, enabling hourly scheduling, shift planning and dynamic workforce balancing. Admins can assign crafts, required skills and certifications directly from the scheduling window, streamlining labour allocation.
- **Standard integration and customization features, with limited support for asset monitoring.** MVP One demonstrates some limitations in platform integration, configurability and asset monitoring. While its integrations are functional and rely on application programming interfaces (APIs) and open platform communications (OPC) clients, they are generally standard and often require custom development for enterprise resource planning (ERP) platforms, labour management systems (LMS), manufacturing execution systems (MES) and warehouse management systems (WMS). However, MVP One does offer an original equipment manufacturer (OEM) partnership with Workato, enabling access to pre-built connectors that support more turnkey integrations and simplify deployment for some customers. Configurability across workflows, forms and user roles is managed through admin settings, offering a reasonable level of control, but falling short of the flexibility found in more advanced platforms. In terms of asset monitoring, MVP One lacks built-in asset location tracking and does not provide advanced spatial or real-time visibility features. These gaps may make the platform less suitable for organizations with complex integration requirements or distributed asset environments.
- **Services to accelerate strategy for small and mid-sized North American manufacturers.** MVP One maintains a strong presence in North America, with nearly 95% of its customer base located in the region; among its customers, approximately 80% are from the manufacturing sector. Tailored to the needs of small and mid-sized manufacturers, MVP One combines its CMMS platform with specialized reliability engineering services to accelerate maintenance strategy development. These services encompass maintenance assessments, preventative and predictive maintenance planning, reliability training and storeroom optimization, providing organizations with a comprehensive approach to maintenance excellence. By integrating software solutions with expert-led services, MVP One empowers manufacturers to enhance asset performance, reduce downtime and achieve long-term operational efficiency.

PEMAC overview

Information

PEMAC, founded in 1987 and headquartered in Ireland, is a longstanding provider of CMMS software, with a strong presence in manufacturing. In January 2025 PEMAC was acquired by Elecosoft for an initial €6 million, with further earn-out potential tied to performance through to 2027. The acquisition strengthens PEMAC's ability to scale its SaaS offering, PEMAC ASSETS, and enhances its access to new markets through integration with Elecosoft's broader asset and project management portfolio. Following its acquisition, PEMAC is well-positioned to accelerate its product development and expand its reach across highly regulated industries.

Vendor info

Firm name	PEMAC
Headquarters	Cork, Ireland
Employees	53
Revenues	$10m-$50m
No. of offices	7
Example customers	Bausch + Lomb, Heineken, Kingspan

Customer regional presence

Asia	◔
Oceania	◔
Europe	●
Middle East and Africa	◔
Latin America and the Caribbean	○
North America	◔

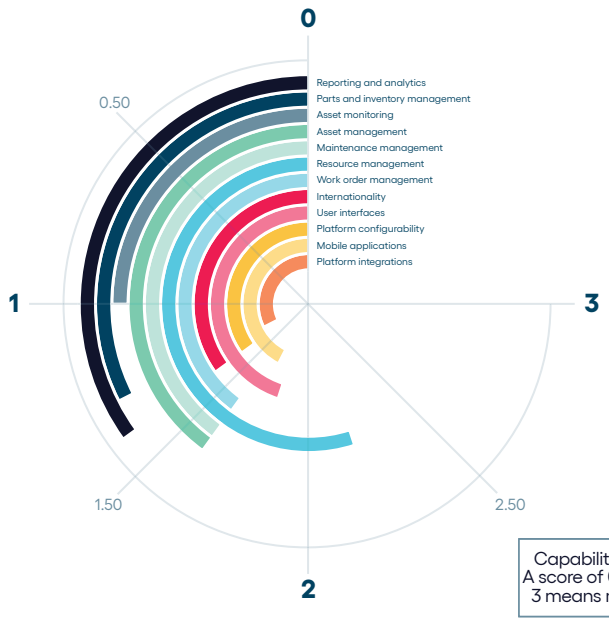
% Customer base

○ 0% ◔ <10% ◑ 10%-25% ◕ 25%-50% ● above 50%

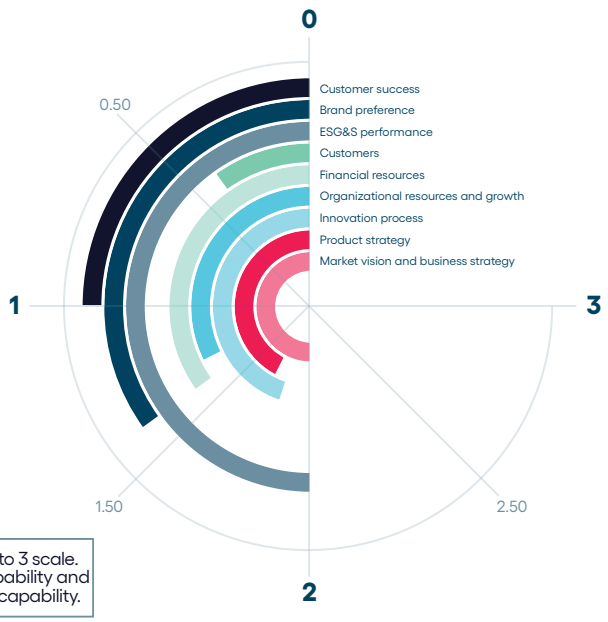
PEMAC's top three industry penetration

1. Manufacturing
2. Oil and gas
3. Transportation

Capabilities scores



Momentum scores



Capability scores on a 0 to 3 scale. A score of 0 means no capability and 3 means market-leading capability.

PEMAC, with its comprehensive CMMS offering, is well-positioned for post-acquisition growth in highly regulated industries

The Green Quadrant analysis finds that PEMAC provides:

- **Comprehensive resource management, with detailed tracking of technician skills and certifications.** PEMAC offers detailed resource management functionality that ensures technicians are properly qualified and efficiently assigned to tasks. The platform tracks individual skills and certifications, including achievement and expiry dates, with colour-coded status indicators to highlight expired or soon-to-expire qualifications. Skills can be linked to required documentation, which must be uploaded to validate technician competency. When assigning work orders, PEMAC ASSETS automatically filters available personnel based on required skills and trade categories, ensuring that only qualified technicians are selected. Certifications that have expired will block assignment until renewed, supporting compliance with internal policies and regulatory standards. In addition to qualification tracking, the platform monitors both estimated and actual labour hours, records task durations and compares planned versus actual work time. This enables maintenance teams to measure technician efficiency, identify scheduling gaps and improve labour planning for future maintenance activities.
- **Limited differentiation in parts and inventory management capabilities.** PEMAC ASSETS provides essential parts and inventory features, such as real-time stock tracking, movement history and asset-to-part associations. However, functionality is largely standard, with limited configurability around usage forecasting, reservation logic and multi-location inventory visibility. This may limit effectiveness for organizations managing complex inventories or relying on the CMMS to handle stock without a connected enterprise resource planning (ERP) system. By contrast, PEMAC's purchase order (PO) module offers greater depth. It allows users to group approved requests by supplier, track PO status through receipt and manage single or group-based approvals. Audit trails and version history help ensure transparency and compliance during purchasing workflows.
- **Purpose-built CMMS for regulated industries in the UK and Europe.** PEMAC ASSETS is well-suited to firms in regulated industries, such as pharmaceuticals, healthcare and medical devices manufacturing, where compliance and traceability are critical. The platform includes built-in Good Manufacturing Practices (GMP) functionality, allowing users to flag assets that require heightened auditability. Each work record is supported by both a Status Audit Trail and a General Audit Trail, capturing all changes, user actions and approvals, to create a tamper-proof record. This aligns with standards such as GMP and FDA 21 CFR Part 11, ensuring readiness for audits and regulatory reviews. LumiraDX, a medical device firm specializing in point-of-care diagnostic solutions, uses PEMAC ASSETS to optimize calibration procedures and track the health of diagnostic equipment in real time. By monitoring performance metrics such as usage hours and operational status, LumiraDX has reduced downtime, improved reliability and ensured compliance across its operations.

Pragma overview

Information

Pragma, founded in 1990 and headquartered in South Africa, offers both CMMS and EAM solutions. Its core platform, On Key, supports asset-intensive operations across industries such as mining, metals and minerals, and food and beverage. Designed for large-scale deployments, On Key provides functionality for both day-to-day maintenance execution and long-term asset strategy. While Pragma remains most active in South Africa, it has expanded into Europe and North America, with offices in the Netherlands, Mexico and the US. The firm also operates a well-established engineering services arm, offering reliability consulting, technical support and site inspections to complement its software offering.

Vendor info

Firm name	Pragma
Headquarters	Cape Town, South Africa
Employees	400
Revenues	$10m-$50m
No. of offices	4
Example customers	Afrimat, PG Bison, Shell

Customer regional presence

Asia	◔
Oceania	○
Europe	◕
Middle East and Africa	●
Latin America and the Caribbean	○
North America	◔

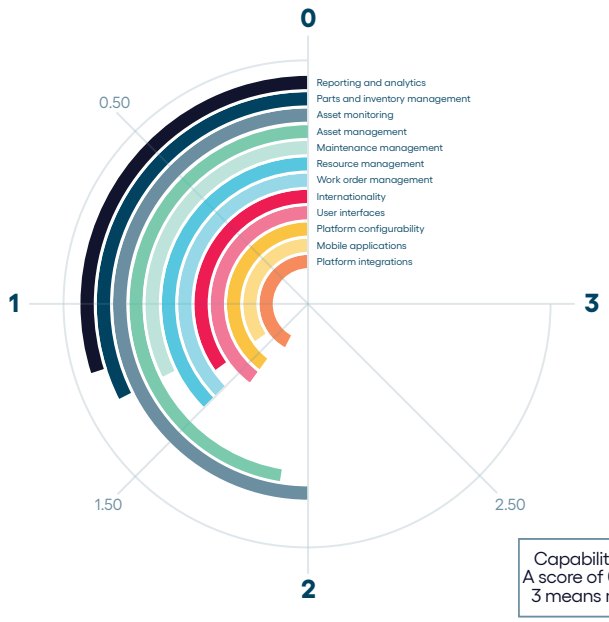
% Customer base

○ 0% ◔ <10% ◑ 10%-25% ◕ 25%-50% ● above 50%

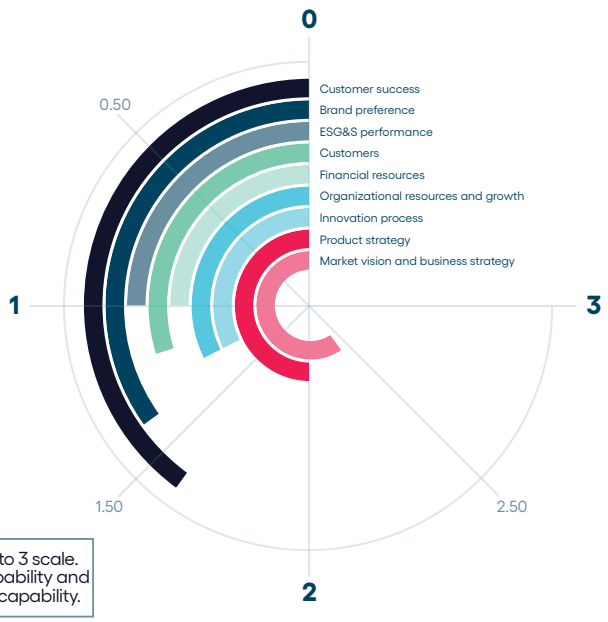
Pragma's top three industry penetration

1. Manufacturing
2. Construction
3. Mining, metals and minerals

Capabilities scores



Momentum scores



Capability scores on a 0 to 3 scale. A score of 0 means no capability and 3 means market-leading capability.

Pragma delivers mature CMMS capabilities across EMEA, with plans for an AI-led product roadmap and North American expansion

The Green Quadrant analysis finds that Pragma provides:

- **Strong asset monitoring, supported by extensive platform integration functionality.**
  Pragma scored 2.0/3.0 for its asset monitoring capabilities – well above the average of 1.4/3.0. On Key integrates real-time sensor data, condition-based triggers and automated maintenance task generation. Built on Microsoft Azure IoT Edge, it captures and processes equipment data, applying complex condition expressions to initiate alerts or work orders based on multi-sensor inputs or inspection results from the Field Engineer mobile app. The Edge industrial Internet of Things (IIoT) software supports industry-standard protocols such as Modbus, OPC UA and MQTT, and operates on both industrial and compact Linux-based devices. Data are transmitted to the core CMMS through RESTful APIs (representational state transfer application programming interfaces), webhooks or the On Key Integrate runtime engine. On Key also connects with third-party systems such as HaldanMES, SAP and Tracker, enabling usage-based maintenance strategies and streamlined operational data flow (see Verdantix Case Study: Pragma Elevates Asset Maintenance Practices With Its Holistic Services And Software Offerings).

- **Limited reporting and analytics, with AI capabilities currently under development.**
  While On Key offers a variety of standard reports and dashboards, its reporting and analytics remain largely conventional, requiring manual set-up to track performance trends over time. Users can access KPIs such as overall equipment effectiveness (OEE), mean time to repair (MTTR) and asset utilization, but the platform lacks built-in functionality to monitor these metrics against configured targets without custom development. With On Key's Qlik integration, users can drill down and create custom reports using built-in functionality, although this typically requires more technical expertise than low-code alternatives. The overall complexity of On Key – particularly its configuration and workflow flexibility – positions it closer to a full-featured enterprise asset management (EAM) platform than a lightweight CMMS. AI functionality is still in the prototype phase, with no production-ready features currently available. Early testing includes a generative AI (GenAI) interface that translates natural language queries into SQL, but this is not yet widely deployed. Broader forecasting capabilities are also still under exploration through Pragma's partnership with Qlik.

- **Established software and services for manufacturing, infrastructure and mining firms.**
  Pragma maintains a strong presence across Europe, the Middle East and Africa (EMEA), with over 50% of the firm's customer base located in the Middle East and Africa, and plans to increase deployments in North America. Pragma's On Key platform is tailored towards asset-intensive industries, original equipment manufacturers (OEMs) and infrastructure operators, serving as a system of record for maintenance data. In South Africa, Afrimat – a mid-tier mining and materials firm – leveraged Pragma's On Key Plus solution to support its asset management strategy across 14 sites. Through embedded Pragma consultants and a combination of software and services, Afrimat gained improved visibility into asset performance and was able to formalize its maintenance programme in line with ISO 55000. To accelerate implementation, Pragma offers optional asset care content packs with pre-defined asset types, components, task descriptions and planning details. These can be deployed as pre-configured databases for new clients or imported into existing systems. Upcoming roadmap priorities for On Key are AI-driven work request interpretation, machine learning (ML) for sensor-based asset monitoring, and user interface (UI) simplification to improve role-based usability.

Redlist overview

Information

Redlist, founded in 2016 and headquartered in Utah, US, is a privately held firm offering a purpose-built RCM platform designed to unify preventative, predictive and lubrication strategies. Redlist offers solutions spanning CMMS, EAM, FSM, lubrication management and basic EHS, which can be deployed together or separately, depending on customer needs. These capabilities support firms across industries such as manufacturing, mining, oil and gas, and wood products. Redlist has raised $1.55 million in funding to support product development and growth. Its mobile-first design assists field teams with work order management, inspections and compliance tracking. Redlist features an AI-powered maintenance co-pilot, Redd, to help with task automation, decision-making and just-in-time training.

Vendor info

Firm name	Redlist
Headquarters	Pleasant Grove, Utah, US
Employees	50
Revenues	$1m-$5m
No. of offices	1
Example customers	Cascades, DART, UPM

Customer regional presence

Asia	◔
Oceania	◔
Europe	○
Middle East and Africa	○
Latin America and the Caribbean	○
North America	●

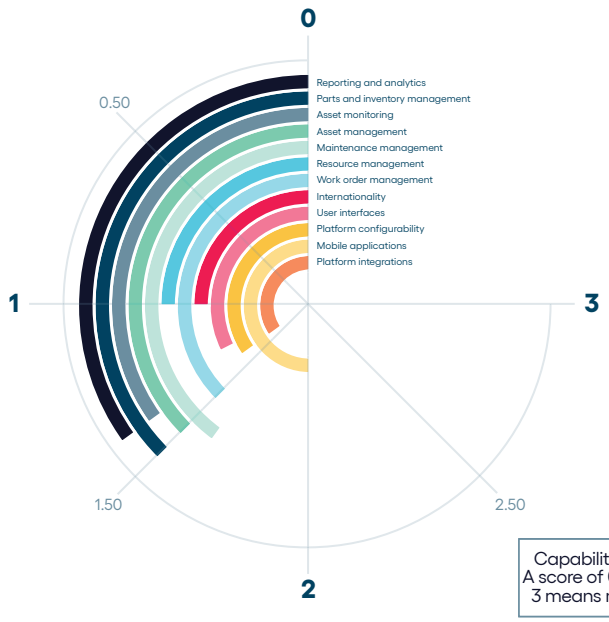
% Customer base

○ 0% ◔ <10% ◑ 10%-25% ◕ 25%-50% ● above 50%

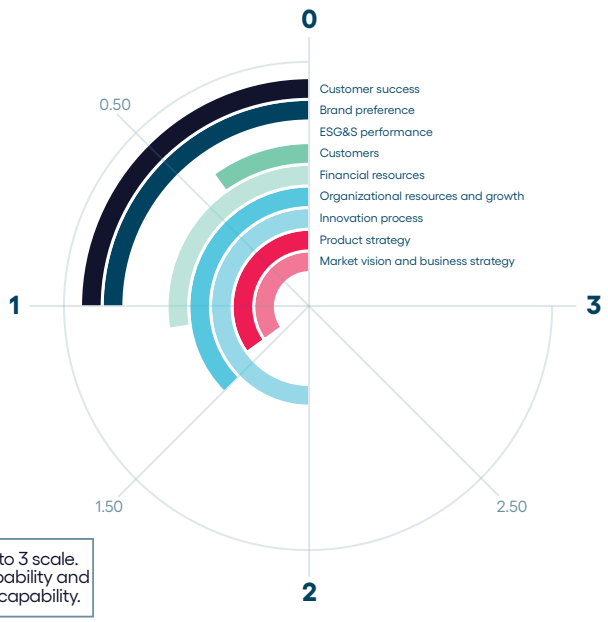
Redlist's top three industry penetration

1. Manufacturing
2. Mining, metals and minerals
3. Construction

Capabilities scores



Momentum scores



Capability scores on a 0 to 3 scale. A score of 0 means no capability and 3 means market-leading capability.

Redlist provides integrated CMMS and HSE solutions, with GenAI support, for mining and manufacturing firms

The Green Quadrant analysis finds that Redlist provides:

- **A robust mobile app, supporting effective maintenance management for frontline technicians.** Redlist's mobile app scores in the top five in this study, with 2.0/3.0, delivering a streamlined experience for technicians, with customizable filters, favourite templates and multi-channel notifications, all managed through a user-specific notification centre. The app supports near-field communication (NFC) scanning for asset identification and uses device sensors to monitor performance degradation. Users can personalize dashboards, create digital signatures and manage profile settings on mobile. Preventative maintenance is supported through component-level task assignments, flexible scheduling rules and automated work order generation. The quick route builder accelerates preventative maintenance set-up, while templates standardize recurring tasks. Redlist's generative AI (GenAI) Maintenance Co-Pilot (Redd) provides contextual guidance and embedded training, helping technicians complete tasks accurately and efficiently, regardless of experience level.

- **Functional but standard resource management capabilities.** Redlist offers standard resource scheduling and assignment tools suitable for mid-sized teams, resulting in a score of 1.5/3.0 for resource management. Technicians can be assigned tasks using an Outlook-style calendar view that helps planners visualize workloads and upcoming work. Basic skills and certification tracking is available, allowing firms to view expiry dates and limit task assignments to qualified personnel. While technician productivity and efficiency metrics are available, they remain relatively high-level, compared with more advanced platforms. However, Redlist does include proof-of-presence functionality using NFC, enabling technicians to confirm on-site activity by scanning asset tags or checkpoints with mobile devices. The platform also supports dynamic routes that deliver tasks based on last completion, criticality and task type, rather than relying solely on a fixed schedule.

- **A comprehensive solution for mid-sized North American manufacturing and mining firms.** Redlist serves a primarily North American customer base, with nearly 95% of its users located across the region, making it a well-aligned option for mid-sized manufacturing and mining firms in this area. The platform combines maintenance and lubrication management in a single system, allowing firms to streamline equipment upkeep and reduce downtime. Alongside core CMMS features, Redlist offers basic safety functionality (see Verdantix Best Practices: Reassessing EHS Digital Strategy In 2025). Users can log incidents, near-misses, safety observations and corrective actions, helping firms track compliance and improve safety practices. Customizable digital forms and mobile reporting simplify data collection in the field, while built-in approval workflows support accountability and audit readiness. This integrated approach makes Redlist a practical solution for industrial firms seeking to unify maintenance and frontline safety efforts.

ShireSystem by Elecosoft overview

Information

Elecosoft, founded in 1974 and headquartered in London, UK, is a software provider serving industries such as construction, manufacturing, engineering, retail and asset-intensive sectors. Its portfolio covers solutions for construction project management, cost estimation, building information management, and maintenance, with products such as Powerproject, Bidcon, IconSystem and ShireSystem – its flagship CMMS. Elecosoft has expanded through targeted acquisitions, including of Asta Development (2006) and ICON (2016), and, most recently, PEMAC in 2025. The PEMAC acquisition enhances Elecosoft's capabilities in regulated environments and strengthens its position in the maintenance software market.

Vendor info

Firm name	ShireSystem by Elecosoft
Headquarters	London, UK
Employees	160
Revenues	$10m-$50m
No. of offices	7
Example customers	CorrBoard UK, North Air, Xaar

Customer regional presence

Asia	○
Oceania	◔
Europe	●
Middle East and Africa	○
Latin America and the Caribbean	○
North America	◔

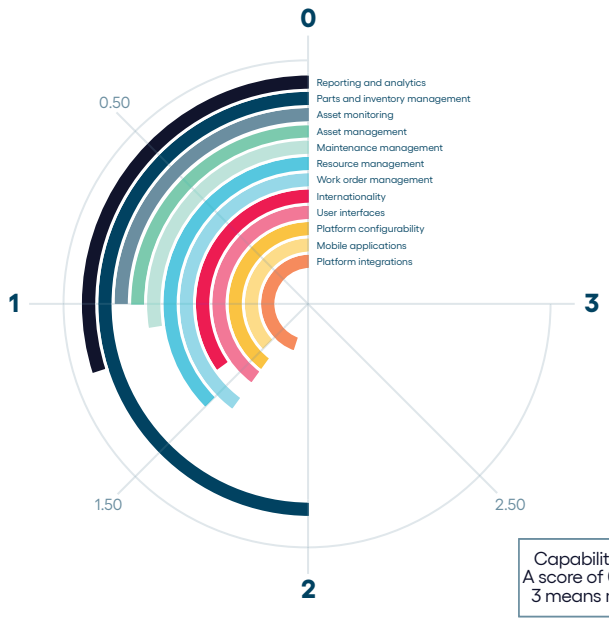
% Customer base

○ 0% ◔ <10% ◑ 10%-25% ◕ 25%-50% ● above 50%

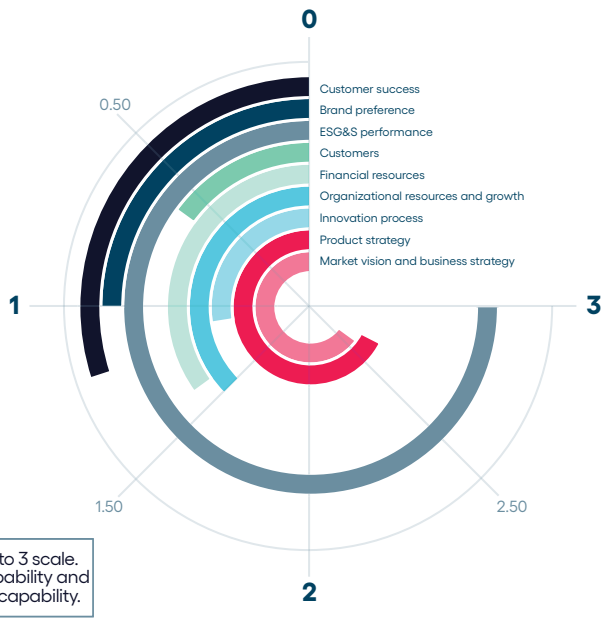
ShireSystem by Elecosoft's top three industry penetration

1. Manufacturing
2. Construction
3. Utilities

Capabilities scores



Momentum scores



Capability scores on a 0 to 3 scale. A score of 0 means no capability and 3 means market-leading capability.

ShireSystem by Elecosoft embeds CMMS functionality within a broader project delivery offering

The Green Quadrant analysis finds that ShireSystem by Elecosoft has:

- **Strong parts and inventory management, paired with solid platform integrations.**
  Scoring 2.0/3.0 for parts and inventory management, Elecosoft's ShireSystem CMMS offers comprehensive inventory management through its Stock Control module, featuring centralized parts catalogues, multi-location tracking, barcode scanning and automated reordering. It supports various parts types – including serialized and perishable items – and provides detailed usage histories linked to specific assets. ShireSystem CMMS was also one of the top two scorers for platform integrations. Its application programming interface (API) facilitates seamless data exchange with external systems, enabling real-time communication with enterprise resource planning (ERP) solutions and other applications. ShireSystem also supports integration with industrial protocols such as Modbus, OPC UA, MQTT and BACnet, allowing connections to programmable logic controllers (PLCs), sensors and smart meters. This enables automated work order generation based on live equipment data, enhancing maintenance decision-making. Additionally, ShireSystem's BI Connector allows integration with business intelligence (BI) tools, providing real-time insights across operations.
- **Slightly underperforming asset management and monitoring functionality.**
  ShireSystem delivers basic asset registry and hierarchy tools, but asset information management remains less efficient than that of leading platforms. Navigation is often cumbersome, requiring multiple clicks to access or update detailed records, which slows down routine tasks. While the solution offers bulk editing and movement tracking, workflows for managing complex hierarchies are not fully streamlined. Asset monitoring features are limited, with minimal fault detection or diagnostics. However, the system does support integrated asset and procedure libraries, including original equipment manufacturer (OEM) data, with audit trails and version history to ensure compliance. These libraries are fully embedded within maintenance schedules and task lists and are available across web and mobile interfaces. Elecosoft plans to improve functionality with its Release 6.0, which will introduce an asset intelligence platform and a generative AI (GenAI)-powered onboarding assistant to automate database set-up using structured and unstructured data.
- **Comprehensive and scalable CMMS for UK and European manufacturers in regulated industries.**
  ShireSystem is well-suited to food and beverage manufacturing firms that require strong compliance, traceability and operational flexibility. It supports both single- and multi-site use cases, with robust parts and inventory management across locations. The platform also offers strong resource management, enabling the detailed tracking of technician skills, certifications and availability. At Taylors Snacks, ShireSystem enabled a quick implementation and gave the maintenance team immediate visibility into tasks and issues, improving responsiveness and audit readiness. The team planned to extend the system to additional sites within a short three- to six-month window, leveraging its configurability and mobile access to ensure consistency. This illustrates ShireSystem's ability to support phased rollouts and standardized maintenance practices in regulated environments.

Siveco Group overview

Information

Siveco Group, founded in 1986 and headquartered in Montigny-le-Bretonneux, France, provides CMMS and EAM software through its core platform, Coswin. The firm has established a broad international presence, with subsidiaries and active deployments across Europe, Asia and Latin America. In 2023 Siveco acquired a stake in its North African partner ATMI Services – now operating as Siveco ATMI – to strengthen its regional footprint. Coswin supports integration with technologies such as IoT, GIS and BIM, helping organizations in sectors such as manufacturing, transportation and utilities improve maintenance performance and regulatory compliance. The platform is known for its flexibility, multilingual capabilities and use in both developed and emerging markets.

Vendor info

Firm name	Siveco Group
Headquarters	Montigny-le-Bretonneux, France
Employees	100
Revenues	Not disclosed
No. of offices	10
Example customers	Airbus Group, Mondelez, Renault

Customer regional presence

Asia	-
Oceania	-
Europe	-
Middle East and Africa	-
Latin America and the Caribbean	-
North America	-

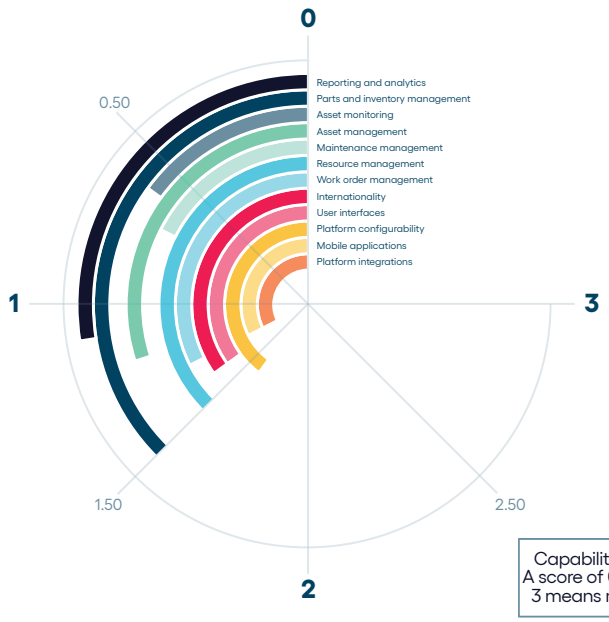
% Customer base

○ 0% ◔ <10% ◑ 10%-25% ◕ 25%-50% ● above 50%

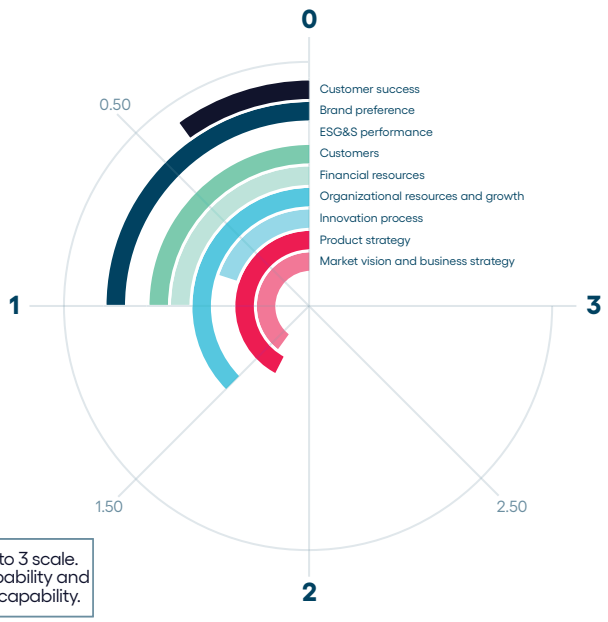
Siveco Group's top three industry penetration

1. Manufacturing
2. Transportation
3. Utilities

Capabilities scores



Momentum scores



Capability scores on a 0 to 3 scale. A score of 0 means no capability and 3 means market-leading capability.

Siveco Group offers a robust CMMS for firms with a global presence

The Green Quadrant analysis finds that Siveco Group has:

- **Robust parts and inventory management, paired with extensive platform configurability.**
  Siveco Group's platform offers advanced configurability and comprehensive parts and inventory management capabilities. Coswin 8i supports both single- and multi-site warehouse operations, allowing firms to manage stock and non-stock items, tools, repairable parts and direct orders across locations. Users can track outward and inward movements, set up reservations and run inventories to reduce overstock and ensure parts availability. The system also enables shared inventory visibility across sites. Complementing these features, Siveco's customizable validation circuit helps firms streamline approvals for transactions such as work and purchase orders. It tracks each stage of the process, highlights delays and alerts users when action is required, to ensure timely execution and improved control.

- **Limited asset monitoring capabilities and standard asset management functionality.**
  Siveco's Coswin 8i platform provides standard asset management functionality with foundational capabilities for building asset hierarchies and maintaining an asset registry. The system lacks functionality for tracking asset locations in real time, which restricts visibility across dispersed sites. Fault detection is similarly limited, with no native support for condition monitoring or automated anomaly detection. However, Siveco does offer some value through its Project module, which enables users to prepare and track complex maintenance initiatives, such as shutdowns or capital works, by grouping related tasks and linking them to work orders. This supports higher-level planning and cost tracking, but does not fully compensate for the absence of more advanced asset monitoring tools.

- **A modern CMMS with integrated IoT, GIS and BIM tools for firms in Europe and Asia.**
  The Coswin 8i platform is well-suited to industrial firms across Europe and Asia seeking a configurable CMMS/enterprise asset management (EAM) platform to support complex asset environments. In Hong Kong, the Shek Wu Hui Effluent Polishing Plant uses Coswin 8i to manage maintenance operations, while integrating building information modelling (BIM) to improve asset visibility and lifecycle management. Similarly, the Rouna 1 hydropower station in Papua New Guinea implemented Coswin 8i to standardize maintenance practices and enhance the reliability of power generation. Coswin 8i's flexibility across both single- and multi-site deployments, along with strong multilingual support, makes it an ideal choice for regionally distributed teams operating in high-compliance environments.

SSG Insight from Aptean overview

Information

SSG Insight, founded in 1983 and based in Wakefield, UK, provides CMMS and EAM software through its flagship platform, Agility. The firm has established a strong footprint in the UK and extended its reach into Europe, the Middle East and Australia. In August 2024 SSG Insight was acquired by Aptean, a global provider of industry-specific enterprise software. The acquisition bolsters Aptean's asset management capabilities and gives SSG Insight additional resources to enhance Agility's cloud offering. Agility remains under its original brand, with plans for tighter integration into Aptean's broader industrial software ecosystem.

Vendor info

Firm name	SSG Insight from Aptean
Headquarters	Wakefield, UK
Employees	2,950
Revenues	$500m-$1bn
No. of offices	4
Example customers	ABB, BAE Systems, European Energy

Customer regional presence

Asia	-
Oceania	-
Europe	-
Middle East and Africa	-
Latin America and the Caribbean	-
North America	-

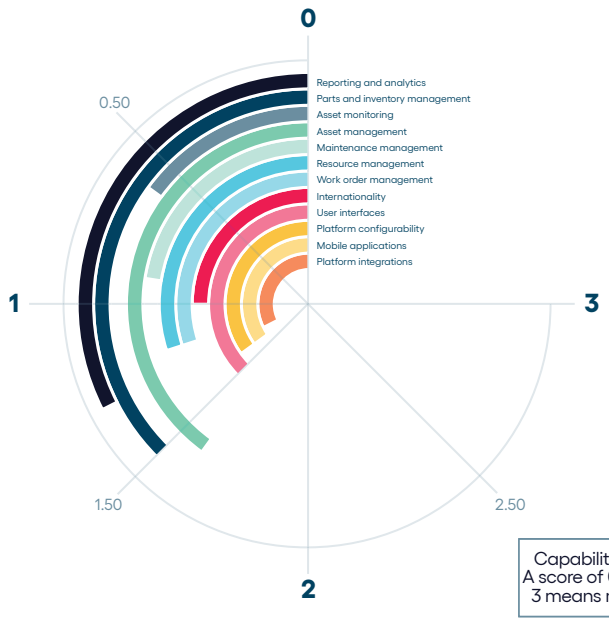
% Customer base

○ 0% ◔ <10% ◑ 10%-25% ◕ 25%-50% ● above 50%

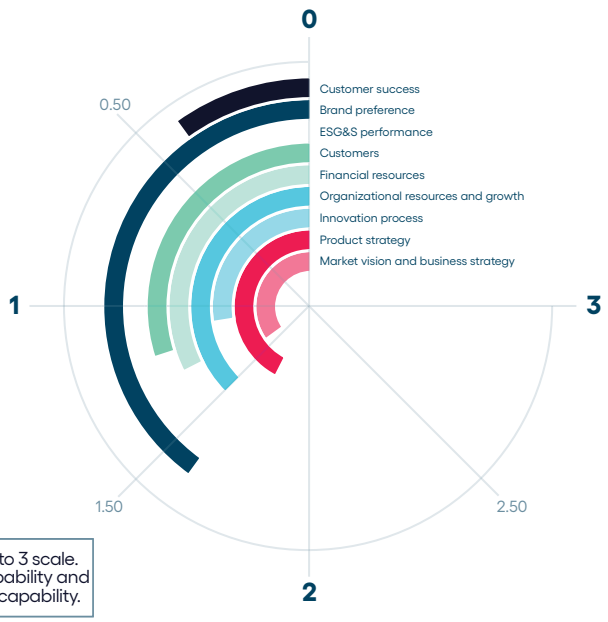
SSG Insight from Aptean's top three industry penetration

1. Manufacturing
2. Transportation
3. Construction

Capabilities scores



Momentum scores



Capability scores on a 0 to 3 scale. A score of 0 means no capability and 3 means market-leading capability.

SSG Insight's Agility CMMS extends Aptean's industrial software suite with enterprise-ready asset management capabilities

The Green Quadrant analysis finds that SSG Insight provides:

- **Comprehensive asset and inventory management capabilities.**
  SSG Insight's Agility platform provides comprehensive capabilities for managing both asset and inventory data. The asset registry supports detailed records with clear parent-child hierarchies and visual mapping, to streamline equipment tracking across facilities. Its interactive asset map enhances navigation, offering a spatial view of asset locations for faster identification and management. In terms of inventory, Agility enables multi-location stock tracking, automated reorder alerts and integration with maintenance workflows to ensure the right parts are available when needed. Users can manage inventory usage, link spare parts to assets and monitor stock levels in real time. The platform also supports full audit trails, transaction histories and barcode scanning to improve inventory accuracy and traceability.

- **Sufficient, but below average, functionality in work order and resource management.**
  The Agility platform covers foundational CMMS needs, but lacks depth in key areas such as work order execution and technician scheduling. Work order entry, documentation and configuration are supported, but remain relatively basic compared with more advanced offerings. Similarly, while users can track departmental workloads and assess staffing coverage, the system does not provide more sophisticated features, such as dynamic scheduling or workload balancing. Agility does offer centralized certification tracking for both internal staff and contractors, with automated alerts for expirations – an area that adds compliance value. Overall, however, the platform would benefit from further development of its core operational capabilities to better support high-volume or complex maintenance environments.

- **Proven industrial maintenance platform for large operations with regional asset footprints.**
  SSG Insight supports industrial firms managing complex assets and maintenance operations across multiple sites. ABB, a global technology leader in electrification and automation, deployed Agility to optimize maintenance planning, improve asset uptime and unify workflows across its UK sites. By moving to a centralized digital system, ABB reduced paper-based inefficiencies, improved scheduling accuracy and gained greater control over statutory and planned maintenance. Agility's flexibility enabled tailored views and reports for different user roles, supporting better compliance and accountability.

Upkeep overview

Information

UpKeep, founded in 2014, is a prominent provider of mobile-first CMMS and EAM solutions. The firm secured $36 million in Series B funding in May 2020, led by Insight Partners. This investment was aimed at accelerating product innovation, expanding UpKeep's team and scaling its go-to-market strategies to meet increasing demand for efficient maintenance and asset management solutions. UpKeep has focused on integrating its platform with key business systems, including Slack and Zapier, to streamline workflows and enhance connectivity. With a strong presence in industries such as manufacturing, facilities management, transportation and municipalities, UpKeep serves a diverse range of clients.

Vendor info

Firm name	Upkeep
Headquarters	Los Angeles, California, US
Employees	151
Revenues	Not disclosed
No. of offices	1
Example customers	Pepsi, Unilever, Yamaha

Customer regional presence

Asia	◔
Oceania	○
Europe	◔
Middle East and Africa	○
Latin America and the Caribbean	○
North America	●

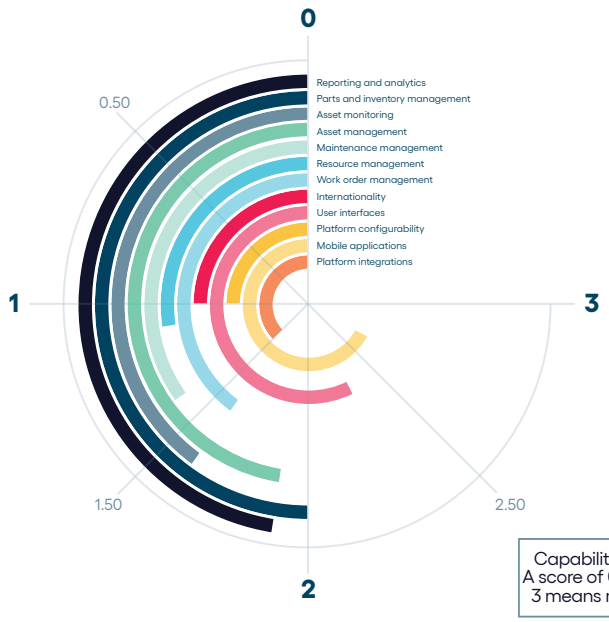
% Customer base

○ 0% ◔ <10% ◑ 10%-25% ◕ 25%-50% ● above 50%

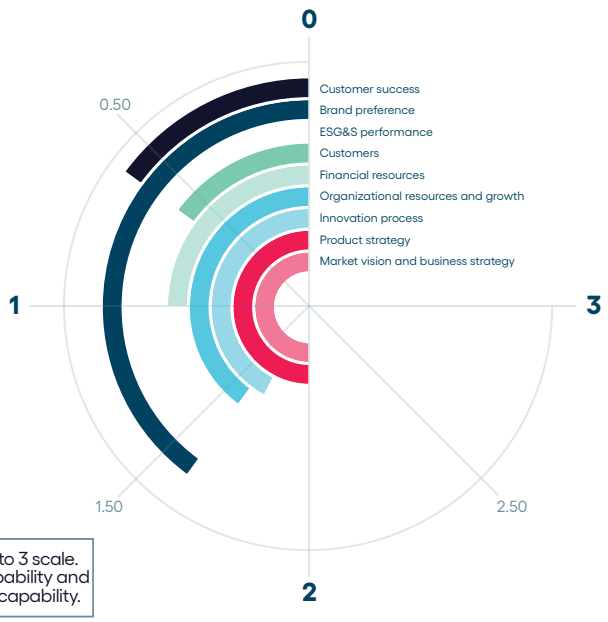
Upkeep's top three industry penetration

1. Manufacturing
2. Utilities
3. Transportation

Capabilities scores



Momentum scores



Capability scores on a 0 to 3 scale. A score of 0 means no capability and 3 means market-leading capability.

UpKeep delivers robust CMMS capabilities with a mobile-first approach and intuitive user interfaces

The Green Quadrant analysis finds that UpKeep offers:

- **Market-leading mobile capabilities powered by solid AI integration.**
  UpKeep CMMS has emerged as a frontrunner in mobile-first maintenance management, offering one of the most intuitive and responsive mobile experiences in the market, and garnering the top score of 2.7/3.0 for mobile applications. Its native application is optimized for field usage, enabling technicians to create, update and close work orders with minimal friction and strong offline functionality. The user-centric design significantly enhances technician productivity and data accuracy, earning UpKeep a score of 2.3/3.0 in the user interfaces (UI) category. The recent integration of AI capabilities further extends UpKeep's differentiation, with features such as automated asset tagging, predictive failure detection and smart work order recommendations. While these AI features are still evolving and lack the maturity seen in full-scale asset performance management (APM) platforms, they signal a progressive product roadmap that aligns with industry demand for intelligent maintenance.

- **Moderate configurability suited to standard maintenance workflows.**
  UpKeep offers a well-balanced level of configurability tailored to the needs of mid-sized enterprises with typical maintenance structures. Users can define custom fields, workflow and user permissions, and integrate the system with other business tools via application programming interfaces (APIs) and native connectors. UpKeep also enables the modelling of complex asset hierarchies, multivariate workflows and compliance-heavy processes; however, the platform's resource management capabilities, for which UpKeep scored 1.1/3.0, fall short of the category average. For organizations with unique industry requirements – such as pharmaceutical validation, aerospace reliability standards or utility regulatory compliance – UpKeep may not offer the granularity needed to fully map internal processes.

- **Agility and usability for frontline maintenance teams in mid-sized manufacturers.**
  UpKeep has solidified its role as a reliable CMMS for mid-sized firms seeking fast deployment and immediate productivity gains. Its design philosophy emphasizes accessibility, resulting in high user adoption rates, especially amongst frontline workers, who benefit from its intuitive mobile interface. The platform's streamlined implementation process – typically measured in days, rather than months – allows organizations to accelerate time-to-value and minimize disruption. Core functionality – such as asset tracking, preventative maintenance scheduling and operational reporting – delivers a robust foundation for businesses digitizing their maintenance operations. UpKeep's CMMS therefore offers excellent value and performance for firms seeking a pragmatic, mobile-first approach to digital maintenance transformation.

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